

**R = receptionist, J = Jenny**

**R** Good evening, madam.

**J** Hello. I have a . My name's Jennifer Zielinski.

**R** Can you that, please?

**J** Z-I-E-L-I-N-S-K-I.

**R** For nights?

**J** Yes, that's right.

**R** Can I have your , please?

**J** Just a second... Here you are.

**R** Thank you. Can you sign here, please? Thank you. Here's your . It's room 306, on the third floor. The lift is over there.

**J** The lift? Oh, the elevator. . . .

**R** Yes. your stay, Ms Zielinski.

**J** Thank you.

key.

five

passport

Enjoy

reservation.

spell