

For each question, choose the correct answer.

1

Rainbow Café

Our popular breakfasts are served all day at excellent prices!

Healthy breakfasts also available.



2

Katie,
Are you free to go into town tomorrow?
I need to get Tamara a birthday present.
You always know what she likes.
Sam

7:10 a.m.

Sam is asking Katie

- A You can order this meal at any time.
- B This café serves only healthy food.
- C It's cheaper to eat here at less busy times.

3

EMAIL

Thank you for booking an appointment at Create Hairdressers.
Please arrive 10 minutes before your appointment time to discuss what you'd like us to do.

4

Ted,

I've gone to pick up Lucy from her dance class and will make us all a snack when we get back at 8 p.m.

Mum

- A Ted's mum has already eaten this evening.
- B Ted's mum plans to prepare a light meal later.
- C Ted's mum is cooking dinner before Lucy's dance class.

5

Please check your receipt before leaving the shop and tell the assistant if there is a problem.



6



Ken's Cakeshop

We're closed early today for cleaning.

Open again normal times
(9 a.m.-6 p.m.) tomorrow (Tuesday).

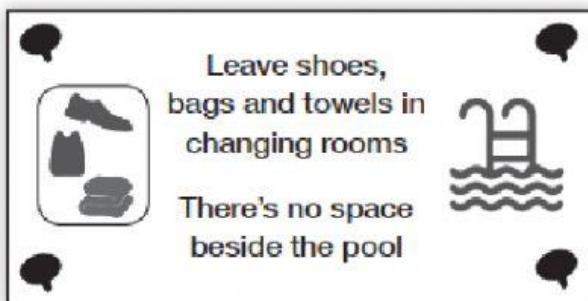


- A The shop plans to change its usual opening times.
- B The shop closes earlier on Mondays than Tuesdays.
- C The shop will be open as usual from Tuesday.

GUESTS

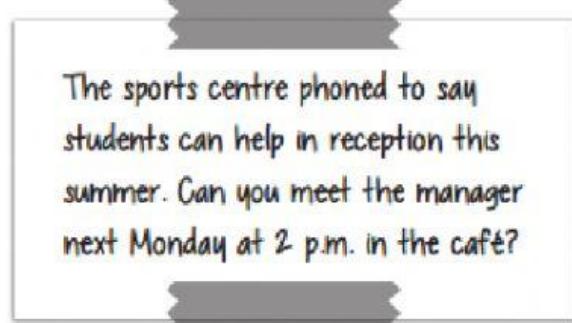
Please give room keys to receptionist before leaving hotel if you are checking out or returning later.

1



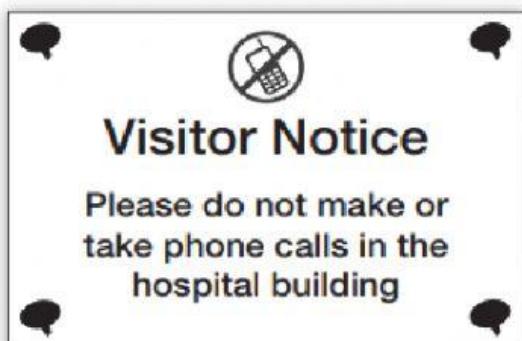
- A The changing rooms are now in a different place.
- B Swimmers can't take their stuff into the pool area.
- C Don't forget your shoes, bags and towels before you go.

3



- A The sports centre manager is looking for students to do reception work.
- B There are summer jobs in the sports centre café starting from next week.
- C The sports centre has holiday jobs for students to work as sports coaches.

5



- A Visitors' phones won't work inside the hospital building.
- B Visitors should speak to hospital staff if they need to use a phone.
- C Visitors mustn't use their phones anywhere inside the hospital.

6



What does this notice say?

- A The way out of the museum is on this floor.
- B Visitors should use a different door to leave the museum.
- C Ask a member of staff to show you where to leave the museum.

For each question, choose the correct answer.

1

MOTORWAY CAFÉ

Please pay for hot drinks at cash desk, collect receipt and give it to serving staff, who will prepare your drink immediately.

- A If you're only buying hot drinks, please pay in cash.
- B The waiters will tell you how much to pay for your hot drinks.
- C Collect your hot drinks after you have paid for them.

3

TOURIST OFFICE

Free guidebooks and maps – ask inside.

Tours can also be booked here.



- A Buy a guidebook from the tourist office.
- B Collect a map from the tourist office.
- C Tours leave from the tourist office.

5

City Theatre
We cannot change your seats after you have booked tickets.

What can't theatre customers do?

- A choose where they sit before they book
- B get their money back on tickets
- C ask for different seats after they've paid

2



DENTIST

Ask the receptionist for our price list.
Appointments sometimes available on the day.

What does this notice say?

- A There are still some appointments available for today.
- B The dentist may see you if you haven't booked an appointment.
- C When you book an appointment, we can't tell you how much it will cost.

4

EMAIL

To: All students

Please return all books before the summer holiday. Speak to me if you think you have lost any books.
Mrs Deeks, School Library

- A See Mrs Deeks if you can't find the books you borrowed.
- B Tell Mrs Deeks if you plan to keep your library books until next term.
- C Speak to Mrs Deeks if you don't know what to read during the holiday.

6

James,
The new shopping centre's really big. You could spend the whole day there and not see all the shops. Let's meet there next Saturday.
Dan

7:08pm

- A Dan doesn't think they'll visit every shop in the shopping centre on Saturday.
- B Dan doesn't think James will like the size of the shopping centre.
- C Dan doesn't know how to get to the shopping centre.