

1. Are there any headphones?
 - a. Yes, I can help you after take-off. You'll have to leave it in the upright position now.
2. My seat back won't recline. Can you make it go back?
 - b. Certainly sir. Would *The Times* be OK?
3. Do you mind if I get past you?
 - c. I'm afraid there are no more available.
4. I don't suppose we could take those empty seats, could we?
 - d. No problem. Goodness-it's heavy!
5. I don't want this. Haven't you got any English newspapers?
 - e. Sure, there's plenty of room.
6. Is it OK if I use the toilet now?
 - f. I'm sorry but they're reserved for the cabin crew.
7. Would it be possible to have a blanket?
 - g. Of course, I'll fetch one for you right away.
8. Would you mind lifting that into the locker for me please?
 - h. Sorry, but you'll have to wait until the captain turns off the seatbelt sign.