



Exercise 4: Part One: Identify who is more likely to say the following statements. Put (S) in front of those said by shop managers and (C) in front of those said by customers.

- _____ (a) How long is your trip?
- _____ (b) We also need a security deposit for the bike rental.
- _____ (c) Do you have a rental service?
- _____ (d) Is it possible for me to extend the bike rental?
- _____ (e) What kind of bike are you looking for?
- _____ (f) Do you have a passport or an ID card with you?
- _____ (g) How much is the rental fee?
- _____ (h) Enjoy the ride.

Part Two: Complete the dialogue with the expressions given above (from exercise 4).

At a bicycle store

- Aiden: Hi! I'm looking for a bike for my trip. (1) _____
- Shop manager: Yes, we do. (2) _____
- Aiden: I'm going off-road, so maybe a mountain bike.
- Shop manager: We have a few mountain bikes for you to try out.
- Aiden: (3) _____
- Shop manager: It's 250 baht for a day, and 1,200 for a week. (4) _____
- Aiden: About six days.
- Shop manager: Then, I recommend that you rent for a whole week. It's cheaper, and you'll get an extra day.
- Aiden: Excellent! That one looks really nice and sturdy. I'll take that one.

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- Shop manager: Great! (5) _____ We need to make a copy.
- Aiden: Here it is.
- Shop manager: (6) _____ If the bike is in good condition upon return,
we will refund it to you.
- Aiden: (7) _____ My trip might stretch out to 10 days.
- Shop manager: You can call or email us and then pay us when you return the bike.
- Aiden: That's excellent. Thank you so much.
- Shop manager: Have a good trip! (8) _____