

**Directions: Write True if the statement is correct and False if it is wrong.**

- \_\_\_\_\_ 1. We can use a Phillips-head screwdriver with a crosshead screw.
- \_\_\_\_\_ 2. The hex driver is used to loosen and tighten the bolts with a hexagonal (six-sided) head.
- \_\_\_\_\_ 3. Needle-nose pliers and tweezers can be used to position and retrieve pieces that may be difficult to reach with your fingertips.
- \_\_\_\_\_ 4. Computer technicians need the right tools to work safely and to prevent damage to computer equipment.
- \_\_\_\_\_ 5. Magnetic fields are not harmful to data stored in magnetic media.

**Direction:** Fill in the blanks.

1. The purpose of an antistatic wrist strap is to \_\_\_\_\_ the electrical charge.
2. Turn the screw \_\_\_\_\_ to tighten the screw.
3. Turn the screw \_\_\_\_\_ to loosen the screw.
4. Use a \_\_\_\_\_ head screwdriver with crosshead screws.
5. On electrical components, an excessive buildup of dust will act like an \_\_\_\_\_ and trap the heat.
6. When compressed air is used to clean inside the computer, the air should be blown around the components with a minimum distance of \_\_\_\_\_ inches from the nozzle.
7. Pencil should not be used inside the computer to change the setting of switches or to pry off jumpers because the tip contains \_\_\_\_\_ which can act a conductor and may damage the computer components.
8. To clean the screen of CRT monitors, dampen a soft, clean, lint-free cloth with \_\_\_\_\_ water and wipe the screen from top to bottom.
9. Clean the contacts on components with \_\_\_\_\_ alcohol.
10. Use a \_\_\_\_\_ to loosen and tighten bolts that have a hexagonal (six-sided) head.