

CHECK-IN

AGENT: Good morning! Where are you _____ today?



PASSENGER: London

AGENT: May I have your _____, please?

PASSENGER: Here you are.

AGENT: Are you checking any _____?

PASSENGER: Just this one.

AGENT: Ok. Please, place your suitcase on the _____.
Have you got any hand _____?

PASSENGER: Yes, I've got this bag.

AGENT: I'm afraid your suitcase is too _____. It exceeds our
_____ requirements. You must take something out or pay
an extra fee.

PASSENGER: No problem. I'll take this book and put it in my carry-on bag.

AGENT: That's perfect. Would you like a _____ seat or an aisle seat?

PASSENGER: A _____ seat, please.

AGENT: Perfect. Here is your _____ pass. Your flight leaves from
_____ 24A at 11:15.

PASSENGER: What time do I have to be at the _____?

AGENT: _____ will begin at 10:30. Have a good _____!

PASSENGER: Thank you.