

Calling to get a reservation

A: I'd like to _____ a hotel room.

B: That should be no problem. May I have your _____ name, please?

A: My name is John Sandals.

B: Hello, Mr. Sandals. My name is Michelle. What _____ do you need that reservation, sir?

A: I'm planning to visit New York from Friday, _____ 14 until _____, April 17.

B: Our room rates recently _____ up. Is that okay with you, Mr. Sandals?

A: How much per _____ are we talking about?

B: Each night will be \$_____.

A: That price is perfectly acceptable.

B: Wonderful! Do you prefer a _____ or nonsmoking room?

A: Nonsmoking, please.

B: Next question: Is a queen-size bed okay?

A: That sounds fine.

B: Okay, Mr. Sandals. Your _____ is in our computer. All we need now is a phone number.

A: _____. My phone number is _____ - _____ - _____

B: Thank you, Mr. Sandals. We look forward to _____ you in New York!

