

9 Making and accepting an apology

Making an apology

Sorry!
Oh dear, I'm (really) sorry.
It's all my fault.
I'm sorry, I didn't mean to.
Don't be mad (at me).
I'm sorry, I made a mistake.

Accepting an apology

Never mind.
It doesn't matter.
Don't worry about it.
Forget about it.
It's OK. It wasn't your fault.
It was an accident.

1 Match 1-6 to a-f.

- | | | |
|---|--------------------------|-----------------|
| 1 ☒ e | Don't worry | a matter. |
| 2 ☐ | I'm sorry, I didn't mean | b a mistake. |
| 3 ☐ | It doesn't | c accident. |
| 4 ☐ | I'm sorry, I made | d to drop that. |
| 5 ☐ | It's all my | e about it. |
| 6 ☐ | It's OK. It was an | f fault. |

2 It's Saturday and Rob and Sue are painting Sue's bedroom. Complete the dialogue with the words in the box. There is one extra word.



accident dear mad matter
~~mean~~ mind worry

- Rob: There. That looks good.
Sue: Rob! Your paint! Look at my hair!
Rob: Sorry, Sue. I didn't ¹ mean to get it on your hair!
Sue: Oh, it's OK. It was an ² _____.
Mum: Sue! Look at the paint on the floor!
Sue: Oh ³ _____. I'm really sorry, Mum.
Mum: Never ⁴ _____. We can clean the floor later.
Rob: Mum, don't be ⁵ _____ at me, but I forgot to lock Felix in the kitchen.
Mum: Oh well. Don't ⁶ _____ about it. This room is a mess, anyway.

3 Read the dialogues and circle the correct answer.

- 1 A: I'm really sorry I broke your window.
B: a I didn't mean to. b Don't be mad.
c ☒ It's OK. It was an accident.
- 2 A: I'm sorry, I didn't mean to sit on your glasses.
B: a It's all your fault. b Forget about it.
c I made a mistake.
- 3 A: Don't be mad at me, but I forgot to return your book to the library.
B: a Relax. It doesn't matter.
b It was an accident.
c Oh dear. I'm really sorry.
- 4 A: We're going to be late for the film! It's all my fault.
B: a It's a mistake. b No, you didn't.
c Don't worry about it.
- 5 A: I'm sorry, I made a mistake and I told you the wrong time.
B: a Never mind. b Yes, it was.
c Don't be mad at me.

4 Complete the dialogues. Use the words in brackets.

- 1 The waiter has brought the wrong soup.
Waiter: Oh dear, I'm really sorry (really sorry).
Customer: Don't worry about it (worry).
- 2 The boy hasn't tidied his room.
Boy: _____ at me, but I haven't tidied my room (mad).
Dad: _____ (mind).
You can do it later.
- 3 The girl has broken her brother's model plane.
Girl: _____ (sorry). I didn't mean to break your model plane.
Boy: _____ (forget). It was very old.
- 4 You got off the bus at the wrong stop, so you arrived at the theatre late.
You: I'm sorry, I _____ (make / mistake) and I got off at the wrong stop.
Your friend: It _____ (matter).

Extra Online Practice

Unit 4, Video and Communication
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