

7 Listen again and complete the conversation.

Engineer 1: Hey, Grace. What are you **1** _____?

Engineer 2: I'm still developing the home banking application.

Engineer 1: Wait, didn't you **2** _____ already?

Engineer 2: Well, sort of. I finished a version for **3** _____.

Engineer 1: So what are you doing now?

Engineer 2: Next, I'm going to create an application for **4** _____.

Engineer 1: Oh, that's a good idea. **5** _____ carry tablets nowadays.

Engineer 2: Right. That's why **6** _____ needs to work well with a touch screen.

7 Listen again and complete the conversation.

Engineer: Well, Mr. Clay. I **1** _____ from your company's system.

Manager: Oh, thank you! Our systems contain a lot of **2** _____.

Engineer: Yes, I can see that. If you don't update your **3** _____, you could really be in trouble.

Manager: Really? You think this will **4** _____?

Engineer: Whoever wanted your information is likely to **5** _____.

Manager: I guess we'd **6** _____ the company's antivirus software, then.

7 Listen again and complete the conversation.

Representative: Thanks for calling Worldwide Comp Supply. How **1** _____ you?

Customer: Hi, I'm calling about order number 25841. Some of the order **2** _____.

Representative: **3** _____ to hear that. What's the problem?

Customer: I ordered thirty-six **4** _____. Thirty were regular, and six were wireless.

Representative: I see that on your order confirmation. **5** _____ were in the shipment?

Customer: Well, I received all thirty-six mice. But **6** _____ are wireless.