2 ▶ 83 Complete the conversation (1–8) with the questions (a–h). Then listen again and check.

a Was that zero two one, eight eight three four, five zero?

b What time is it there?

c Have you emailed me a copy of the new prices?

d Is that six in the morning?

e Was that the Ensal Hotel?

f Can you email it to the hotel?

g Where are you now?

h Is there anything else?

L = Lance, S = Sophie

L: Hello, AGA Technologies. Lance speaking. Can I help you?

S: Hello, Lance. This is Sophie.

L: Hello, Sophie. [1] _____

S: I'm at the Science Fair in Cologne.

L: Great. [2] _____

S: Uh, it's six o'clock.

L: [3] _____

S: No, in the evening. I want to give you the name of my hotel. It's the Insel Hotel …

L: One moment. I need a pen. OK. [4] _____

S: No, the Insel Hotel. I for Italy, N – S – E for England, L.

L: Oh, sorry. Insel.

S: And the number is zero two one, eight eight three four, five zero.

L: [5] _____

S: That's right.

L: [6] _____

S: [7] _____

L: No, I haven't, because your email wasn't working.

S: That's strange. [8] _____ I don't know the address.

L: Don't worry. I've just looked at your hotel website and there's an email address there.

S: Great, thank you. I'll call you later. Bye for now.

LIVEWORKSHEETS