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6 A

A woman is always buying something.
Ovid, 1st-century Roman poet

Love in the supermarket

1 GRAMMAR reported speech: statements and questions

a Circle the correct answer.

1 Jane said that she **will** / **would** come shopping with us.

2 He **said me** / **told me** that he was at the mall.

3 I asked Cindy where **she bought** / **did she buy** that jacket.

4 We asked the salesperson how much **it was** / **was it**.

5 He told me that he **haven't bought** / **hadn't bought** anything.

6 I asked the manager **whether** / **that** the shoes were on sale.

7 She said that she **had to go** / **must go** to the market.

8 They asked me where I **worked** / **did work**.

9 I **told** / **told them** that I **may** / **might** be late.

10 My boss asked me **if I can** / **if I could** work late last night.

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b Change the direct speech into reported sentences and questions.

1 She said *(that) she hadn't bought any clothes for a long time.*

2 I told her _____

3 She asked me _____

4 They said _____

5 The salesperson asked me _____

6 I asked the man _____

2 VOCABULARY shopping

a Complete the texts with words from the list.

bargain cash register complain customers
department store discount line manager receipt
refunds sale salesperson shopping cart ~~supermarket~~

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I buy all my food at my local 1 *supermarket* because they are very good to their 2_____. I always check my 3_____ before I push my 4_____ out of the store, just in case there's a mistake. The other day I noticed they had charged me $4.00 for a can of coffee that had a 20% 5_____. It should have been $3.20. So I went back and told the girl at the 6_____ about it. She called her 7_____ and they re-entered the sale at the right price and gave me $0.80 back!

I recently bought a DVD player on 8_____ at a large 9_____. I thought I'd gotten a great 10_____, but when I got it home it didn't work. I took it back to the store to 11_____. There was a long 12_____ of people waiting at the Customer Service desk. When I spoke to the representative, I asked for my money back. She told me they didn't give 13_____ on sale items. I said that the 14_____ who sold it to me never explained that. Finally, they agreed to exchange it for another DVD player at the same price.

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b Read the definitions and write the words.

1 you can buy your newspaper here n_____

2 a store that sells bread b_____

3 two ways of saying a store that sells medicine d_____ or ph_____

4 a large store that sells many different things d_____ st_____

5 a place with many stores under one roof s_____ m_____

4 READING

a Read the article and put the headings in the correct place.

How can you identify fakes?
Why should you avoid buying fakes?
What are the most common fakes?

b Read the article again and match the sentence halves.

1 Fake computer software … [f]
2 Fake toys … [ ]
3 Buying something from a street vendor … [ ]
4 Money from the sale of fake goods … [ ]
5 Fake perfume … [ ]
6 Fake cosmetics … [ ]

a means you have no consumer rights.
b can cause skin problems.
c can be dangerous.
d often has a cheap label.
e is used to pay for other criminal activity.
f sometimes doesn't work correctly.

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"Fake" goods

Fake goods are a huge global problem. Technology has improved so much that it is easy for criminals to make sophisticated copies of products.

1

- Designer clothes, especially famous brands like Gucci and Lacoste.
- Watches – for example, a fake Rolex watch will cost as little as $10.
- Perfume and cosmetics – it is estimated that up to 10% of perfumes and toiletries in the global marketplace are fakes.
- CDs, DVDs, and computer software, such as games.
- Toys and sporting goods.

2

- Be suspicious of bargains. If something seems too good to be true, it probably is!
- Check labels and packaging for misspellings and poor-quality logos. Poor-quality labels and packaging on perfumes and cosmetics can often indicate that the contents are not genuine.
- Take extra care at street markets or in other situations where it may be more difficult to get in touch with the vendor after the purchase.

LIVEWORKSHEETS

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- If you are buying CDs or DVDs, be suspicious of any with poor-quality boxes, no artist or movie title on the disk itself, or no outer plastic wrapping.
- If you are unsure about a watch, look at the strap. Fakes will often feel and look cheap.

3

- The goods may be dangerous, from cosmetics that can cause rashes to toys that may cause accidents.
- Quality may be low. DVDs may have very poor sound, and computer software may not run correctly.
- A lot of fake goods provide money for drug dealers and other organized crime.
- You may be putting people out of jobs because genuine manufacturers can't compete with criminals.
- Remember that if you do decide to buy something from a street vendor, you will have no rights, no customer service, no guarantees, and no consumer protection.

LIVEWORKSHEETS

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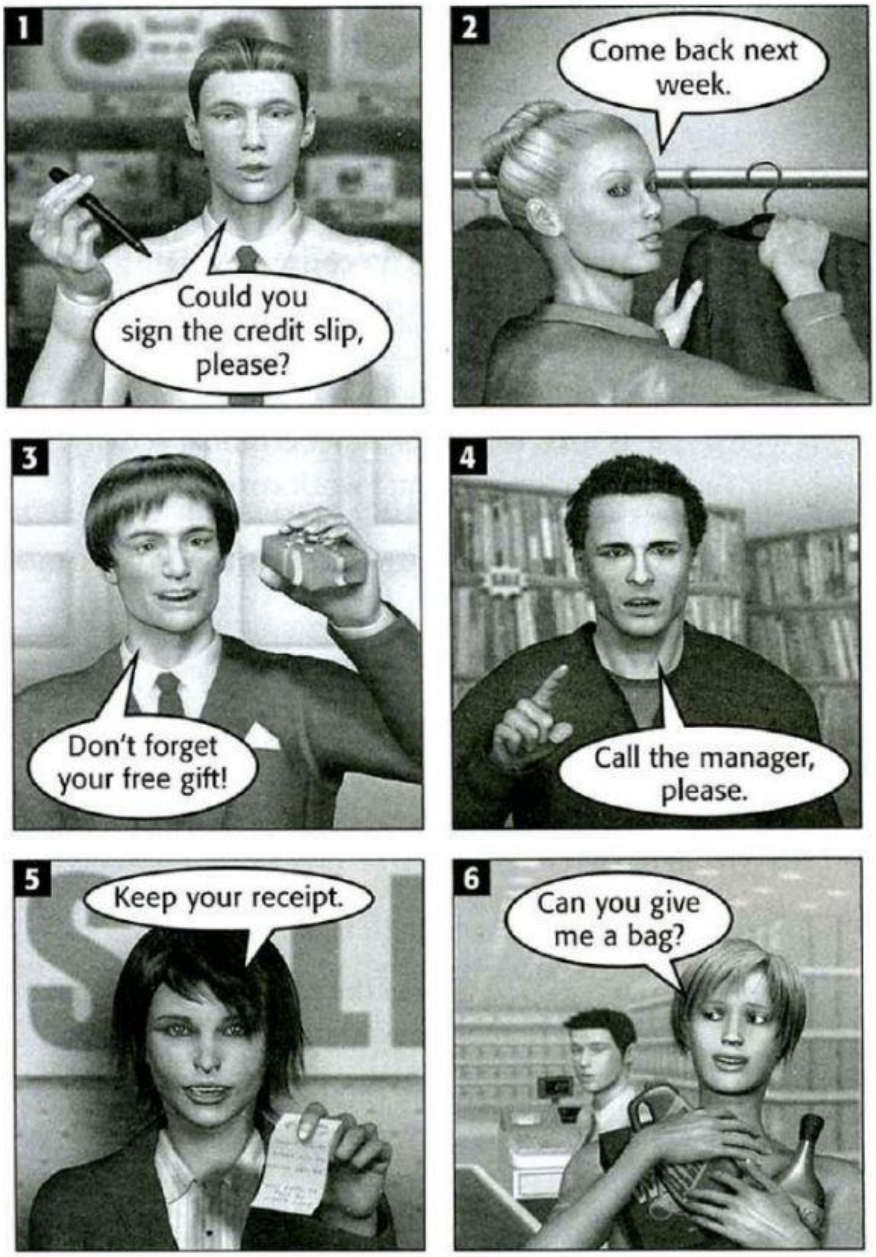
5 GRAMMAR reported speech: commands

Change the direct speech into reported commands and requests.



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1 He asked me _____ *to sign the credit slip.* _____

2 She told me _____

3 He told me _____

4 I asked the salesperson _____

5 She told me _____

6 I asked him _____

7 He asked me _____

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More Words to Learn

Write translations and try to remember the words.

Word	Pronunciation	Translation
branch *noun*	/brænt∫/	
compensation *noun*	/kɑmpən'seɪ∫n/	
complaint *noun*	/kəm'pleɪnt/	
goods *noun*	/gʊdz/	
guarantee *noun*	/gærən'ti/	
laptop (computer) *noun*	/'læptɑp/	
staff *noun*	/stæf/	
deliver *verb*	/dɪ'lɪvər/	
in stock	/ɪn stɑk/	
out-of-date	/aʊt əv deɪt/	

LIVEWORKSHEETS