



Activity 4



Noor is learning about how users interact with a range of computing devices.

Complete an analysis of user interaction by listing three potential issues for each device. Write your answers below.

Remember, a range of issues have already been identified:

- ① Cooling vents on the device could be blocked when it is on the user's lap.
- ② Resting the device on the user's lap could be uncomfortable.
- ③ Lack of support for the user's wrists when using the keyboard or trackpad.
- ④ Device can be heavy or uncomfortable to hold using one hand.
- ⑤ Device does not stand without support from a user or case.
- ⑥ Position of the screen is often lower than the user's eye line.
- ⑦ Device can be difficult to hold using one hand.
- ⑧ Device is not designed to stand on a work surface.
- ⑨ Device can distract the user or prevent them from doing other tasks.

Device	Potential issues
Laptop	1. Cooling vents on the device could be blocked when it is on the user's lap. 2. Resting the device on the user's lap could be uncomfortable. 3. Lack of support for the user's wrists when using the keyboard or trackpad.
Tablet	4. Device can be heavy or uncomfortable to hold using one hand. 5. Device does not stand without support from a user or case. 6. Position of the screen is often lower than the user's eye line.
Smart phone	7. Device can be difficult to hold using one hand. 8. Device is not designed to stand on a work surface. 9. Device can distract the user or prevent them from doing other tasks.