

41. Where are the speakers most likely?
- A. At a shopping mall
 - B. At a convention center
 - C. At a local hotel
 - D. At a company warehouse
42. What will the woman give Mr. Dyson?
- A. An information package
 - B. A guest list
 - C. A name tag
 - D. An operating manual
43. What does Mr. Dyson inquire about?
- A. The name of the conference
 - B. The number of guests
 - C. The location of an event
 - D. The dates of the seminar
44. Who is the man speaking with?
- A. A telephone operator
 - B. A hotel manager
 - C. A city tour guide
 - D. A company client
45. What is the man unsure of?
- A. The name of his tour guide
 - B. The hotel's address
 - C. The name of the hotel
 - D. The date he will be visiting
46. What will the woman most likely do next?
- A. Look for other local hotels
 - B. Check the hotel's facilities

- C. Make a reservation
- D. Connect the call
- 47. What did Allie bring?
 - A. Grilled vegetables
 - B. Sandwiches
 - C. Beef kebabs
 - D. Fruit
- 48. What does Jim compliment Allie on?
 - A. Her pretty living room
 - B. Her lovely attire
 - C. Her delicious food
 - D. Her kindness
- 49. What is Jim doing?
 - A. Grilling beef
 - B. Cutting up fruit
 - C. Preparing cocktail drinks
 - D. Making dessert
- 50. Where is Mario now?
 - A. At a client's office
 - B. At Kensington Market
 - C. At the post office
 - D. At the downtown office
- 51. What issue is Mario dealing with?
 - A. An office renovation
 - B. A new contract
 - C. A delivery mistake
 - D. A printing error
- 52. How does the woman suggest getting in contact with Mario?
 - A. By going downtown

- B. By writing him an e-mail
 - C. By sending him a fax
 - D. By calling his mobile phone
53. What are the speakers talking about?
- A. A mobile phone bill
 - B. A gas invoice
 - C. An electricity payment
 - D. A broken heating system
54. Why does the man want to make a call?
- A. To request maintenance staff
 - B. To inquire about gas rates
 - C. To discuss setting up a new account
 - D. To ask for an additional invoice copy
55. What would the woman like the man to do?
- A. Discuss with her what he finds out
 - B. Talk to the company about getting a discount
 - C. Help her with the cost of her gas bill
 - D. Ask for better customer service
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71. Who is the message most likely directed at?
- A. Website designers
 - B. Professional accountants
 - C. Irish students
 - D. Bank customers
72. What is inferred about the organization's employees?
- A. They are currently on lunch break.
 - B. They are attending to other customers.

- C. They are presently not working.
 - D. They are working at another branch office.
73. What information can customers obtain from the website?
- A. A list of new available products
 - B. A list of company employees
 - C. Cost of the company's products
 - D. The branch location and address
74. What is the purpose of this radio announcement?
- A. To inform people of a city event
 - B. To advertise a new project
 - C. To announce the closure of a park
 - D. To arrange a city council conference
75. From when will St. Paul Street be closed to vehicles?
- A. November 9
 - B. November 10
 - C. November 12
 - D. Next weekend
76. What should people do if they have questions?
- A. Send an e-mail to the mayor
 - B. Fax the city council
 - C. Call the tourism office
 - D. E-mail their local police department
77. What type of event is being held?
- A. A sporting event
 - B. A theatrical performance
 - C. A concert
 - D. An awards ceremony
78. What will guests be doing at next month's charity event?
- A. Listening to an orchestra

- B. Dancing
 - C. Singing
 - D. Making speeches
79. What will happen immediately after lunch?
- A. Award winners will be announced.
 - B. A dance performance will take place.
 - C. Speeches are scheduled to begin.
 - D. Photographs will be taken.
80. What is suggested about Thompson's wristwatches?
- A. They are inexpensive.
 - B. They are manufactured in China
 - C. They are stylish.
 - D. They can be ordered online.
81. What gift is being offered?
- A. A set of pens
 - B. A new pair of shoes
 - C. A leather briefcase
 - D. A pair of sunglasses
82. What should people do to receive a gift?
- A. Make a phone call
 - B. Contact a store manager
 - C. Visit the company website
 - D. Write a letter
83. What is the announcement about?
- A. Vacant positions in a company
 - B. A new financial report
 - C. Hiring a new employee
 - D. Ways to enhance global marketing
84. How long did Ms. Reynolds work at The Optic Group?

- A. 3 years
 - B. 4 years
 - C. 5 years
 - D. 6 years
85. Where is the main office of Jones & Burwell Consulting?
- A. Madrid
 - B. London
 - C. Los Angeles
 - D. Seattle