

Exercise 6

Look at the questions, with the key words underlined.

Listen and decide what phrases Anne Smith uses instead of the underlined words. Choose the correct answers.

1 What is Anne Smith's **principal role** at Star Travel Agency?

2 What does Anne find is the **best thing** about working for Star Travel Agency?

3 Later in the morning, Anne will **provide** some **training** in ...

4 What skill does Anne say is **the most important** for working in a travel agency?

5 The person now **in charge of paying wages** is ...

1. Instead of 'principal role', she says:

- main responsibility
- mainly deals with

2. Instead of 'best thing', she says:

- isn't bad
- what I like most

3. Instead of 'provide', she says

- Explain
- show

4. Instead of 'the most important', she says:

- the main one
- you need

5. Instead of 'in charge of paying wages', she says:

- the correct amount
- responsible for making sure you get paid