

3 Complete the sentences with the words in the box.

EP Then listen again and check.



charge charges discount exchange online shopping promotions
purchases receipt refunds send...back serve service shop
spend

- 1 Daisy says that markets are probably her favourite place to _____.
She says you don't have to _____ much money there. But if you're a tourist, sometimes they can _____ you high prices.
- 2 Sean thinks that _____ is the best thing ever. He says if you spend a certain amount, you don't have to pay the delivery _____. If the item isn't right, you can usually _____ it _____.
- 3 Alec's favourite department store was offering a 10% _____ on some games. He also says they are really good about _____.
- 4 Rose uses store cards when she _____ items. Her favourite shop often has _____. Some of her schoolmates work in shops and they _____ her, which she thinks is nice. She often gets good _____.
- 5 Iris likes little shops. She says if you buy something and it's not right, it's easy to _____ it. You just have to show them the _____.