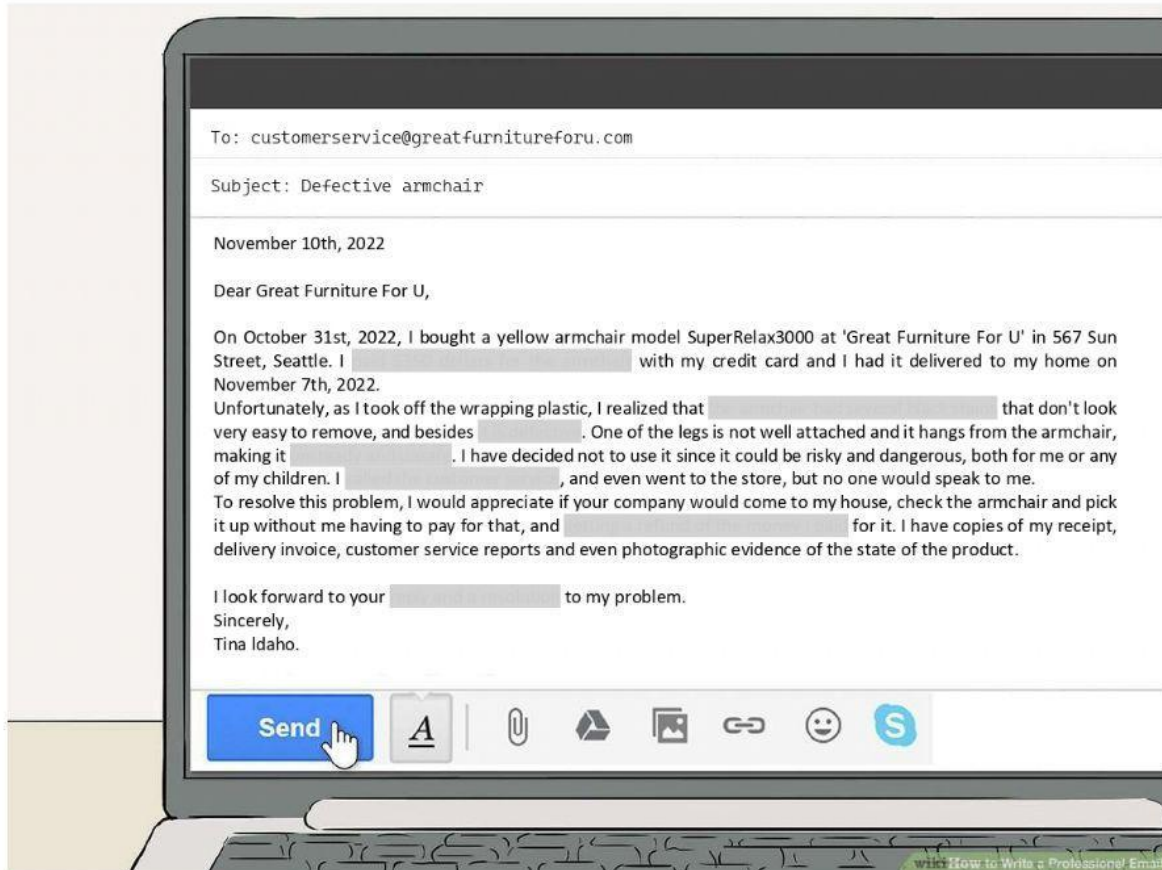


COMPLETE THE E-MAILS WITH THE CORRECT INFORMATION



it is defective	serve you again	getting a refund of the money I paid	the best solution available
word of mouth	feedback	can prevent this problem from occurring again	the armchair had several black stains
unsteady and unsafe		paid \$350 dollars for the armchair	accept our sincerest apology
called the customer service		reply and a resolution	will be in contact with you

