

# The Emirates Towers Hotel means business

'Is there a meeting room at the hotel? Are there tables and chairs? We need a photocopy of this – is there a photocopier? Can we use the fax machine? I need to make a phone call. Are there power sockets and Internet connections for laptops? Is there a printer we can use?' There are a thousand questions about business facilities at hotels. At the Emirates

Towers Hotel in Dubai, there's just one answer: 'Yes'. The Emirates Towers is in the Jumeirah International group, where 'Yes' isn't just a word, it's a business strategy ('We don't say "No" to our customers.'). What business facilities are there at the Emirates Towers? The answer is, the hotel doesn't just have business facilities – it *is* a business facility.

Read the article and answer the questions.

- 1 What are 'business facilities'? Give examples
- 2 Where is the Emirates Towers Hotel?
- 3 What group is the hotel in?
- 4 What is the group's business strategy?
- 5 Does the hotel have good business facilities?