

## RENTING A CAR

A: How can I help you today?  
B: .....  
A: Do you have a reservation?  
B: .....  
A: That's alright. Let's see what we can find. We have several cars to choose from.  
What size are you looking for?  
B: .....  
A: A compact car, midsize car, and a minivan.  
B: .....  
A: Compact is \$21.95 a day, midsize is \$27.95 a day, and a minivan is 35.95 a day.  
B: .....  
A: How long will you be renting the car?  
B: .....  
A: How many people will be driving the car?  
B: .....  
A: Would you like insurance?  
B: .....  
A: It is \$14.95 a day and it covers everything regardless of fault.  
B: .....  
A: Can I have your name?  
B: .....  
A: Your address please?  
B: .....  
A: Just the city name.  
B: .....  
A: Can I see your driver's license and a credit card?  
B: .....  
A: Great. That will be \$324.92. Would you like me to charge it on this card?  
B: .....  
A: Please sign here. You can pick up your car downstairs. Your expected time to return the car is June 29th. That is exactly one week. Show the attendant this invoice. When you return the car, bring this invoice with you. Also, the gas tank is full, you should fill up the gas tank before you return. If you don't want to, we can do it for you for \$3 a gallon. Is there anything else I can do for you?  
B: .....  
A: Thank you. Good bye.

That will be all. Thank you.

No.

Last name is Lee. L E E. First name is Sang. S A N G.

What are my options?

How much are they?

Yes please.

I'll take a midsize car.

Seoul, Korea.

Yes. That will be fine.

One week.

Just myself.

How much is it?

Sure. Here it is.

I would like to rent a car.

I am from Korea. Would you like my address in Korea?

