

English at work?



What do these people have in common? A banker in Mexico City, a barman in a five-star hotel in Moscow, and a worker in the Hitachi electronics factory in Tokyo? They all speak English at work. Do you speak English at work? Write and tell us.

1 Marcos

I work in a restaurant in Madrid. I'm a _____. I speak English at work every day because a lot of _____ come here. I help customers with the menu and I say what the special dishes are. A lot of tourists don't speak Spanish, but they usually speak English. They are very _____ because they can talk to me.

2 Charlotte

I'm a _____ and I work in an office in Paris. It's a multinational company. When people from other countries visit the company I need to welcome them in English. I also need to answer the _____ in English. When we have meetings we all speak in English because it's the _____ of the company.