

Unit 1: English for Retail

Directions: Choose the best answer to complete the dialogue.

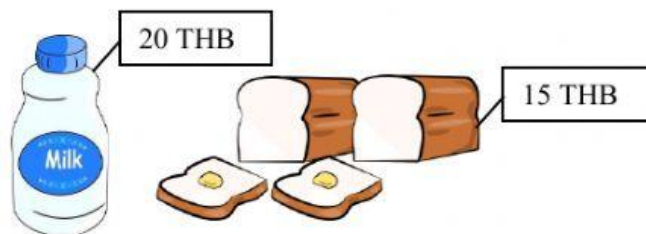
1. At a grocery store

Grocer : Good morning. How can I help you?

Customer : I want to buy..... eggs and of jam.

- a. a bag, a bowl
- b. a dozen, two jars
- c. four dishes, a roll
- d. a box, a tube

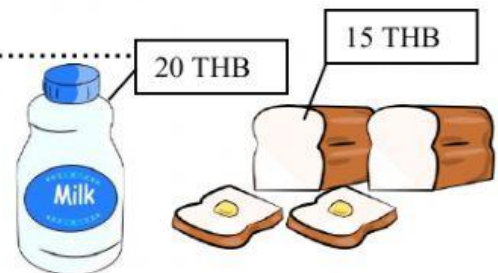
2. Joe wants to buy some food at the grocery store. Based on the picture below, he wants to buy..... .



- a. a carton of milk and two loaves of bread
- b. two cans of milk and a loaf of bread
- c. three bowls of milk and two rolls of bread
- d. a bottle of milk and two loaves of bread

3. According to the picture, Joe has to pay.....

- a. 35 Baht.
- b. 40 Baht.
- c. 50 Baht.
- d. 55 Baht.



4.



Based on this picture.
What is the weather like?

- a. It's clear.
- b. It's dry.
- c. It's warm.
- d. It's cold.

5. **Situation: At the supermarket.**

Ladda wants to buy food and drinks for her birthday party.

She needs a to carry her things.

- | | |
|------------------|--------------------|
| a. shopping mall | b. shopping list |
| c. shopping cart | d. shopping basket |

Situation: At Mr. Barn's grocery store

Mr. Barn : Good morning. What can I get you today?

Ann :6..... two bottles of milk and my mom wants some salt.

Grocer : Ok,7..... ?

Ann : A packet of salt, please.

- | | |
|---------------------------------|---------------------------------|
| 6. a. I should be | b. I am going to |
| c. I would like to have | d. I will be 19 dollar |
| 7. a. How much are they? | b. How many salt are there? |
| c. How many salt does she want? | d. How much salt does she want? |

8. **Situation: At the supermarket**

Susan : I want to buy a jar of jam, but I can't find it.
.....8.....?

Supermarket staff : Oh, they are over there in aisle 4.

Susan : Thank you.

- | | |
|---------------------------------|-----------------------------------|
| a. How can I find a jar of jam? | b. Where can I find a jar of jam? |
| c. What do you want to buy? | d. How much is a jar of jam? |
9. Kessara wants to buy a **necklace** in the department store.
She should go to a
- | | |
|-----------------|-----------------|
| a. book shop | b. jewelry shop |
| c. clothes shop | d. shoe shop |

10. At the department store.

Alex : How much is this shirt?

Seller: It's 250 THB, sir.

Alex : That's quite expensive.

Seller: I can sell it to you at a discount for 200 THB.

- a. Can you give me discount?
- b. Can you make it cheap?
- c. Can you lower it down?
- d. Can you give me a suitable price?

11. Situation: At a clothing shop

Sue : Yesterday, I bought a dress. It has a hole in left sleeve and I don't want it.?

Sale person: Sure, but you'll need to show receipt.

Sue: Yes, I've got the receipt. Here it is.

- a. Do you have smaller bills?
- b. Do you need any help?
- c. Can I return it please?
- d. Can I get you anything else?

Situation: Adam has a problem with his trousers he just bought.

Adam : I bought a pair of trousers yesterday, but they don't fit me. Can I exchange them for some new ones?

Sale person : Sorry. We've run out of that brand.

Adam : I'd like to **return** them.12.....

Sale person : No problem. Here's your money.

Adam :13.....

- 12. a. Would you like to buy?
- b. Could you take credit card?
- c. How much are they?
- d. Could I have a refund?
- 13. a. It's doesn't fit.
- b. Thank you very much.
- c. I'll pay in cash.
- d. You're welcome.

Situation : At the Amazon Cafe

Seller : Hello. What can I get you today?

Pam : This is a very hot summer day.14..... ?

Seller : Which size?

Pam :15.....

14. a. May I have the good one?
b. Can I give you one iced Pepsi?
c. Can you give me one iced Pepsi, please?
d. Could I have a cup of hot tea?
15. a. I'll take the medium one, please.
b. I'm sorry to hear that.
c. I don't have medium size.
d. I want to drink some Pepsi.

Directions: Read the Kiosk menu and choose the **best** answer to complete the conversation.



Dinner Amazon Cafe

Food Choice:

Roasted Chicken...	75	THB	Omelet.....	30	THB
Grilled Fish.....	125	THB	Salad	45	THB
Barbeque Pork.....	50	THB	Fried Rice...	40	THB
Spicy Prawn Soup..	120	THB			



Drinks:

Pepsi	20 THB
Orange Juice	15 THB
Tea	30 THB
Water	10 THB



16. If you want to have an omelet and spicy prawn soup for dinner. How much will it cost?
- a. 150 THB. b. 200 THB. c. 350 THB. d. 400 THB.
- b.

17. If you have 150 THB, what can you buy for dinner?
- a. Fried Rice and Spicy Prawn Soup.
 - b. Grilled Fish and Salad.
 - c. Fried Rice, Barbeque Pork and Salad.
 - d. Fried Rice, Roasted Chicken and Salad.

Situation: At a Wholesaler

Store attendant : Good morning. Is there18.....?

Buyer : Hi, I'm here to get some things for my school supply stores. Do you sell in wholesale or retail?

Store attendant : We sell in19.....wholesale and retail. But if you are trying to save some money, I suggest you buy in bulk.

Buyer : Alright. Then20.....?

Store attendant : 30 THB

Buyer : Nice price! Please give me 10 dozen each of blue, red and black pens.

18. a. any pen here b. some pen here
c. something you can help d. anything I can help you with
19. a. and b. but c. both d. or
20. a. how much does a dozen pens cost?
b. how much does a pen cost?
c. how many dozens do you want?
d. how many pens do you want?