

### WRITING SKILLS: writing short reports

#### 1 Match headings 1–4 with example sentences a–d.

- |                      |                   |
|----------------------|-------------------|
| 1 Conclusion         | 3 Recommendations |
| 2 Facts and Findings | 4 Introduction    |
- a) More nurses should be employed as soon as possible.
- b) To sum up, there are not enough nurses to look after the number of patients in the hospital.
- c) This report looks at the role of nurses at the County Hospital.
- d) The average nurse is now working 17 hours a day.

### READING

#### 2 Match headings 1–4 in Exercise 1 with gaps a–d in the report.

#### 3 Read the report and answer the questions.

- What is the report about?  
\_\_\_\_\_
- How many recommendations are made?  
\_\_\_\_\_
- How many facts and findings are there?  
\_\_\_\_\_
- How many sources did the writer use?  
\_\_\_\_\_
- Is the conclusion positive or negative?  
\_\_\_\_\_

#### 4 Listen to a presentation of the report and fill in gaps 1–9.

#### 5 Put the words in the correct order to make other recommendations.

- be changed address web could the  
\_\_\_\_\_
- advertise good be the website idea to might a it  
\_\_\_\_\_
- that hospital the its a responsibility patients it has understand must to  
\_\_\_\_\_
- essential references is people's check to it  
\_\_\_\_\_

### St Swithin's Hospital

#### REPORT FOR THE HOSPITAL BOARD

a

This report investigates St Swithin's hospital website. It includes recommendations for the hospital.

The report gathered information from the following sources:

- the website itself.
- its links to other websites.
- the opinions of 1 \_\_\_\_\_.

b

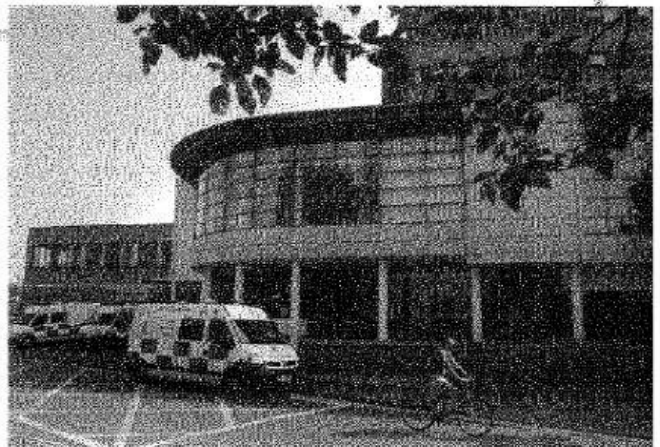
- It is not clear what the purpose of the website is. Is it for 2 \_\_\_\_\_, for doctors and surgeons to publish their articles, or to supply a link for Internet shopping?
- There are too many links to irrelevant websites.
- It hasn't been updated for 3 \_\_\_\_\_.
- It doesn't show that there are well-known doctors and surgeons working at the hospital.
- The website is run by two doctors, one of whom 4 \_\_\_\_\_.

c

This is a poor website and something 5 \_\_\_\_\_.

d

- It 6 \_\_\_\_\_ for the hospital to hire a professional company to recreate the website.
- It 7 \_\_\_\_\_ the hospital prepares a clear description of what they want on the website.
- The hospital 8 \_\_\_\_\_ that the old website cannot continue and therefore it 9 \_\_\_\_\_ immediately.





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