

Practical English Arriving in London

checking in  in a hotel

1 VOCABULARY in a hotel

Complete the words.



1 the lift _____



2 a s _____ room



3 a d _____ room



4 the b _____

5 r _____



6 the gr _____ fl _____



2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

- 1 I have _____ a reservation.
- 2 Can you _____ here, please?
- 3 The _____ is over there.
- 4 Thank _____.
- 5 Can you _____ that, please?
- 6 That's _____.
- 7 Here's your _____.
- 8 Just a _____.

b Complete the conversation with the phrases in a.

A Good evening, sir.
 B Hello. ¹I have a reservation. My name's Carl Zimmerman.
 A ² _____?
 B Z-I-M-M-E-R-M-A-N.
 A Thank you. For three nights?
 B Yes. ³ _____.
 A Can I have your passport, please?
 B ⁴ _____ Here you are.
 A Thank you. ⁵ _____. ? Thank you.
⁶ _____. It's room 403, on the fourth floor.
⁷ _____. Enjoy your stay, Mr Zimmerman.
 B ⁸ _____.

3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

COFFEE

BEER

COKE

TEA

MINERAL WATER

HOT CHOCOLATE

X

1 A Would you like a coffee _____?
 B Yes, please _____.

2 A Would you _____?
 B No, _____.

3 A Would _____?
 B _____.

4 A _____?
 B _____.

5 A _____?
 B _____.

6 A _____?
 B _____.

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

- 1 A Hello?
 B Hello, this _____ is David Barnsley.
- 2 A Where are you from?
 B I'm from Boston. What a _____ you?
- 3 A Sorry.
 B No pr _____.
- 4 A Hello?
 B Is th _____ Tom?
- 5 A Are you on holiday?
 B No, I'm here on b _____.
- 6 A Is 10.30 OK for you?
 B Yes, that's p _____.
- 7 A Would you like another drink?
 B No thanks. It's t _____ for bed.

Can you remember...? 1

1 GRAMMAR

Complete the sentences with one word.

- 1 Are _____ you from France?
- 2 Milan _____ in the south of Italy. It's in the north.
- 3 Please turn off _____ mobile phone.
- 4 They _____ from New Zealand. They're Australian.
- 5 I'm 19. How old are _____?
- 6 _____ your teacher English or American?

2 VOCABULARY

Circle the word that is different.

- 1 Monday Wednesday **France** Saturday
- 2 four nineteen eleven today
- 3 thirteen forty seventy ninety
- 4 Polish Mexico Italy Russia
- 5 China Europe Spain Turkey
- 6 Japanese Irish Swiss Germany
- 7 listen understand answer door
- 8 desk repeat table chair

3 PRONUNCIATION

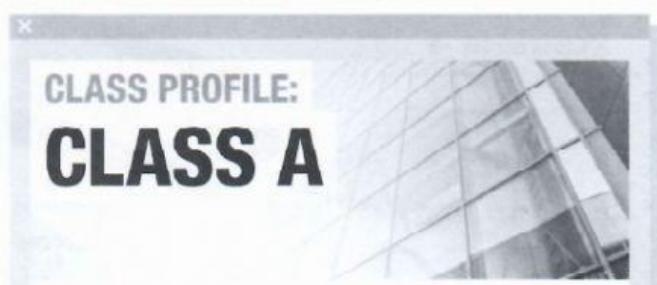
Circle the word with a different sound.

| | |
|--|---------------------------------------|
|  tree | 1 he hi please meet |
|  train | 2 bye eight say they |
|  bike | 3 I five his my |
|  phone | 4 do know mobile Poland |
|  computer | 5 Asia Ireland Saturday table |
|  jazz | 6 German go Japan page |

4 GRAMMAR & VOCABULARY

Read about the people. Circle a, b, or c.

CLASS PROFILE:
CLASS A



 This is Suki Ito. ¹ a student from Yokohama in Japan. Yokohama ² a city south of Tokyo. Suki is 25. ³ email address is s.ito@mail.com.

 Enzo and Vitor ⁴ students, too. They're ⁵ from Salvador in the east of the country. ⁶ surname is Oliveira.

 ⁷ name is Susan McGuire. I'm an English teacher, but ⁸ English. I'm from Edinburgh in ⁹. Suki, Enzo and Vitor are my students, and ¹⁰ very good!

| | | |
|--------------|-------------|------------|
| 1 a It's | b He's | c She's |
| 2 a am | b is | c are |
| 3 a Her | b His | c Its |
| 4 a am | b is | c are |
| 5 a Spain | b Brazilian | c Brazil |
| 6 a Their | b Your | c His |
| 7 a I | b Her | c My |
| 8 a 'm not | b not be | c am no |
| 9 a Scotland | b Irish | c Scottish |
| 10 a he's | b they're | c she's |

 Go online to check your progress