

Reading

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3 Read the texts. Put a tick [✓] in the correct place in the table to answer questions 1–5.

Who	Doctor	Part-time Nurse	Volunteer
1 doesn't work in the morning?			
2 often gets up in the night to help the patients?			
3 does something else when there isn't anything to do?			
4 doesn't always finish work at the same time?			
5 sometimes gets annoyed with some of their colleagues?			

/10

/30

The Doctor

'This is a very big hospital and we are always busy. I sometimes bring a book to work to read in a quiet moment but there's never time! I usually work during the day but all the doctors at our hospital have to work some nights as well. We can usually sleep for part of the night – there's a bedroom we can use there – but there's almost always an emergency so I have to go and help. I love my job and the people I work with, and I like spending time at the hospital. I never seem to go home at five because there's an interesting illness or injury to help with, so I often leave an hour or two after I should. I don't mind, because I just love helping people.'

The Part-time Nurse

Most of my colleagues start work at 7 a.m. but I'm part-time and have got children and an ill mother who I care for so I just work afternoons and evenings. I check on all the patients when I start my shift. We get some difficult people but most of them are really nice – they're just very grateful for your help. Most of my co-workers are good too, but a few of the doctors can be a little bit unpleasant with the nurses. There's no need because we're all trying to do our best. The pay is not fantastic, but I don't mind because the work is so interesting. I hope that never changes.'

The Volunteer

'There are a lot of volunteers working at the hospital. I don't know how many but it seems that there are more volunteers than doctors sometimes! I work in a small team that helps and talks to the families of patients. Being ill can be very difficult, of course, but it's hard for relatives too. Me and my colleagues chat to families and make sure they are OK. Some of the other volunteers talk a lot, and many people like that. I prefer to listen and help in that way. It can be very scary when a relative is ill and it helps some family members to talk to someone. If there aren't many visitors, I usually go to the café and listen to music. Because I'm a volunteer, I don't have to work all the time like the doctors and nurses do! I work at all times of day but there are usually more visitors in the evening.'