LETTER COMPLAINT

On the 22nd day of October ,2020, I entered into a contract with your company to improve and develop certain parts in my house- property and my building for tenants in the next block. These include rooms and items poorly constructed.

Unfortunately, the work has been unsatisfactory because the main _____ had screws loose, causing it to fall from the first time we tried to open it to see the house. Then the _____ to the house had uneven grass and the rain certainly caused slippery mud making it difficult to walk past it. Then my wife noticed that the dining chairs outside in the _____ were shaking constantly, and given the high floor we saw the concrete in the foundation had huge holes that made the floors unstable.

I would appreciate it if you could organize your crew to set a date to correct those issues in my house- as soon as possible.

Then in my building- property, the tenants sent a lot of complaints about the stairs in the _____, having moss for not treating the humidity in the ground, making a mess when people get inside the building . This also affected the _____ _____, the sealing is dropping pieces of dry paint making the stairs that take to the first floor covered with white stains. All the tenants also have problems with the _____, not wanting to stand or get close to it, it seems that it could fall anytime given the poor construction of the structure, even some of the handrails have fallen already.

You can contact me on +1 234567239 to arrange a suitable time for the repairs in the building

I look forward to settling this matter amicably. If, however, you choose not to undertake the rectification work required two months from now, I will consider taking further action to resolve the complaint through Consumer Protection or the Building Disputes Tribunal.

Yours faithfully

Julio Miranda,

LIVEWORKSHEETS