

Questions on the Digital Literacy Series  
of Hias Training YouTube channel  
Video 1 of 16



He wants to talk about a problem with his \_\_\_\_\_.

His phone bill is \_\_\_\_\_ expensive.

His bill is so high because he went \_\_\_\_\_ his cellular data limit.

There \_\_\_\_\_ overage fees when you use too much cellular data.

Two ways to use the internet are with \_\_\_\_\_ and \_\_\_\_\_.





Does he have \_\_\_\_\_ at home? No, he's not sure.

\_\_\_\_\_ is better when you are at a place that has free wifi. It's cheaper.

\_\_\_\_\_ is better when you are outside or on the move. It goes anywhere.

You have to be close to the router (black box) to use \_\_\_\_\_.

To save a lot of money on your phone bill, use \_\_\_\_\_.





There \_\_\_\_\_ overage fees when you use wifi.

Libraries, coffee shops and other businesses may offer free \_\_\_\_\_.

To use internet for free, set your phone to use \_\_\_\_\_ in buildings and businesses.

YouTube uses \_\_\_\_\_ data.

You should watch YouTube when you are using \_\_\_\_\_.



## Photos from HIAS Training YouTube Channel

<https://www.youtube.com/c/HIASrefugees>

HIAS and HIAS Pennsylvania have created a series of digital literacy videos for Newcomer families. Each video series includes 16 short videos, covering topics such as digital safety and scams, preventing viruses and malware, work readiness and job applications, and financial capabilities and online banking. The video series is available in 7 languages.

 **LIVEWORKSHEETS**