

Reading 1



Shayan is telling Monika how customers will pay for something online on a new website. Complete this dialogue with the words in the box.

accounts bank completes confirmation customer
First gateway payment rejection web

Shayan, can you explain how a customer (1) _____ an online transaction?

OK, it's very easy. (2) _____ the customer will place an order. The seller's (3) _____ server will confirm availability of the product and send a response. After that, the customer checks out and completes the (4) _____ instructions. Then the server will send a payment request to a payment (5) _____. The payment gateway will check the buyer's ability to pay with the (6) _____. OK?

Fine. Go on.

The bank will respond and send payment acceptance or (7) _____ to the seller's web server through the payment gateway. Finally, the customer will receive the server response with the order (8) _____ or rejection.

Will the (9) _____ have to register?

Yes, all buyers must have their (10) _____ before they complete the transaction.

Thank you. Now I understand.