

HOTEL CHECK-IN

Complete the dialogue.

lift	hotel	reservation	double room	floor	beds
check-out	family name	Friday	passport	spell	
S-M-I-T-H	keycard	234		Tuesday	

Receptionist: Good morning! Welcome to the Hilton _____. How can I help you?

Tourist 1: Good morning. I have a _____ for today under the _____ of Smith.

Receptionist: How do you _____ Smith?

Tourist 1: _____

Tourist 2: We booked from _____ to _____.

Receptionist: Yes, of course. You've reserved a _____ with two _____ for three nights. Is that correct?

Tourist 1: Yes, it is.

Receptionist: Could I have your _____, please?

Tourist 1&2: Here you are.

Receptionist: Great. Here is your _____. Your room is _____ on the 2nd _____. The _____ is next to this room.

Tourist 2: Great. Thanks. What time is the _____?

Receptionist: The check-out is at 6 a.m.

Tourist 1&2: Ok. Thanks.

Receptionist: My pleasure! Enjoy your stay.

