

**WEEKLY HOMEWORK****I. BUSINESS VOCABULARY**

Read the sentences and choose the right word or expression.

- *A plan a company follows to achieve its goals and aims is called _____*

- A) a strategy
- B) a contract
- C) an invoice
- D) a purchase order

- *What does 'to launch a product mean?*

- A) to create a new product.
- B) to sell a new product to a customer.
- C) to offer something free to a customer.
- D) to make a new product available to customers for the first time.

II. GRAMMAR REVIEW | MIX TENSES

Choose the present simple or present continuous to complete the sentences below.

- A) In Johannesburg, most people ARE SPEAKING / SPEAK at least five languages.
- B) Languages DISAPEAR / ARE DISAPEARING very fast. Half of the world's languages will disappear by 2100.
- C) You can't see Tim now; he HAS / 'S HAVING a bath.
- D) Please keep quiet, I 'M LISTENING / LISTEN to the radio. You know I 'M LISTENING / LISTEN to the news in the mornings.
- E) What time IS THE TRAIN LEAVE / DOES THE TRAIN LEAVE?
- F) I NEVER WEAR / AM WEARING a scarf, but today I WEAR/ 'M WEARING one because it's unusually cold.



III. LISTENING ACTIVITY 1

Play the AUDIO and write down the price you hear

- a) That will be _____
- b) That comes to _____
- c) That will be _____
- d) That comes to _____

IV. LISTENING ACTIVITY 2

Listen and write down the customer's answers to the questions he or she is being asked.

 	<p>Agent: May I have your name? Customer: _____</p> <p>Agent: May you confirm your address? Customer: _____</p> <p>Agent: May I have your email address? Customer: _____</p> <p>Agent: Could you please provide your credit card details Customer: _____</p> <p>Agent: How can I help you? Customer: _____</p>
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V. LISTENING ACTIVITY 3

Listen to the following conversation and fill in the blanks.

Customer: May I speak with the _____, please?

Store manager: I am the store manager. _____?

Customer: One of your sales clerks was very rude to me.

Store manager: I am _____. Could you please tell me _____?

Customer: His name is Bob. He _____.

Store manager: I will talk to Bob _____.

NOW ANSWER THE FOLLOWING QUESTION

What happened to the customer?

- A) Sales clerk was rude
- B) Store manager was rude
- C) Customer wanted a discount
- D) The store was closed

VI. LISTENING ACTIVITY 4

Watch and listen to the following video and complete the blanks.

WATCH NOW

Write down new expressions and learn them

Question: Do you prefer shopping in a mall or online?

Hello. My name is Sara. I'm Belgian and I'm _____ living in Denmark. The question I'll be _____ is do you prefer shopping in _____ mall or online?

And for me it _____. I usually do my shopping online _____ because I find it easier to find the things I need. So it _____ time, it's less stressful and you can usually _____ the things cheaper.

On the other _____, I do like shopping in the mall well, especially if you go with a friend, boyfriend, girlfriend, _____ member, because it can just be such a _____ way to spend the time together, especially if you go into _____ fun stores and you can _____ through items together, have a good _____, and you do definitely get some _____ of things that you wouldn't have _____ thought of, so it's a good way of _____ your horizon.

But yeah, so _____ browsing and experience, I'd say the mall. _____ actual buying things, I usually _____ online.



VII. SPEAKING ACTIVITY

Click on the microphone and make sure you speak for 30 seconds.

If you stop speaking for 2 seconds the microphone will stop recording and you will see your answer, so make sure about the following:

- Speak clearly and aloud
- Use vocabulary from the previous activity
- Speak for 30 seconds with no pauses

Now it is your turn to answer the question: "**Do you prefer shopping in a mall or online?**" use as many expressions as you were able to learn in the previous activity.