

Shopping and services

Match the descriptions to the places.

a charity shop	b post office	c bank	d department store
e market	f chemist	g sports centre	h restaurant

1. You can open an account here.	
2. It's often outdoors and you can often find bargains here.	
3. The money you spend here helps other people.	
4. You go here to buy medicines and things for your health.	
5. It might be self-service, or there might be a waiter.	
6. You go here to keep fit.	
7. You go here to send a parcel.	
8. You can buy clothes and other things in this big shop.	

Match a sentence from Column A with a sentence from Column B.

Column A

1. The shop only opened three weeks ago.
2. Customers had always complained about the lack of staff.
3. Many branches have closed in recent months.
4. I've always liked the clothes they sell.
5. One advantage is that the shop often opens until late.
6. Perhaps you only like shopping in small independent shops.
7. A sales assistant stopped me going into the changing room.
8. I bought a dress there which was really expensive.

Column B

- a They're comfortable and quite reasonably priced.
- b Another is that it has new items on sale every week.
- c Or maybe you prefer the popular stores you see on most high streets.
- d So the company recently employed an extra 20 people to deal with this problem.
- e She said I could only try on a maximum of four things at a time.
- f That's why it still looks so new.
- g But it was worth it and looked good at the wedding I went to last month.
- h These changes are probably due to the rise of internet shopping.

Exam task

Five sentences have been removed from the text below. For each question, choose the correct answer. There are three extra sentences which you do not need to use.

Could a personal shopper help you?

Do you love shopping but can never find clothes that fit you or look nice? Or maybe you hate shopping and just want to get it done quickly?

(1).....

They have helped hundreds of customers, both men and women. People of all ages have enjoyed the benefits of their service, and it doesn't have to be expensive. We charge a small amount for your personal shopping appointment.

(2)..... So you will probably end up spending no more than if you were shopping alone.

Before you look at any clothes, our personal shopper will discuss with you what you are looking for. It's a good idea to think about money in advance and set a limit on the amount you want to spend. (3).....

All our personal shoppers are trained to know what styles and colours will suit you best. Then comes the enjoyable part! You sit back and relax while your personal shopper looks at the huge choice of clothes in our store and selects items for you to try on. One advantage of having a personal shopper is that you get your own private changing room. (4)

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If you're interested in trying our personal shopping experience, why not come along to one of our stores and talk to us? On days when the store is quiet, one of our personal shoppers might be free to help you there and then. (5).....

That way, you'll be sure you won't be disappointed.

For this month only, if you book an appointment with a personal shopper, we're offering a 10% discount on goods in all our store's departments, including electronic items such as computers and tablets.

So what are you waiting for? Get yourself a new look, and make shopping fun!