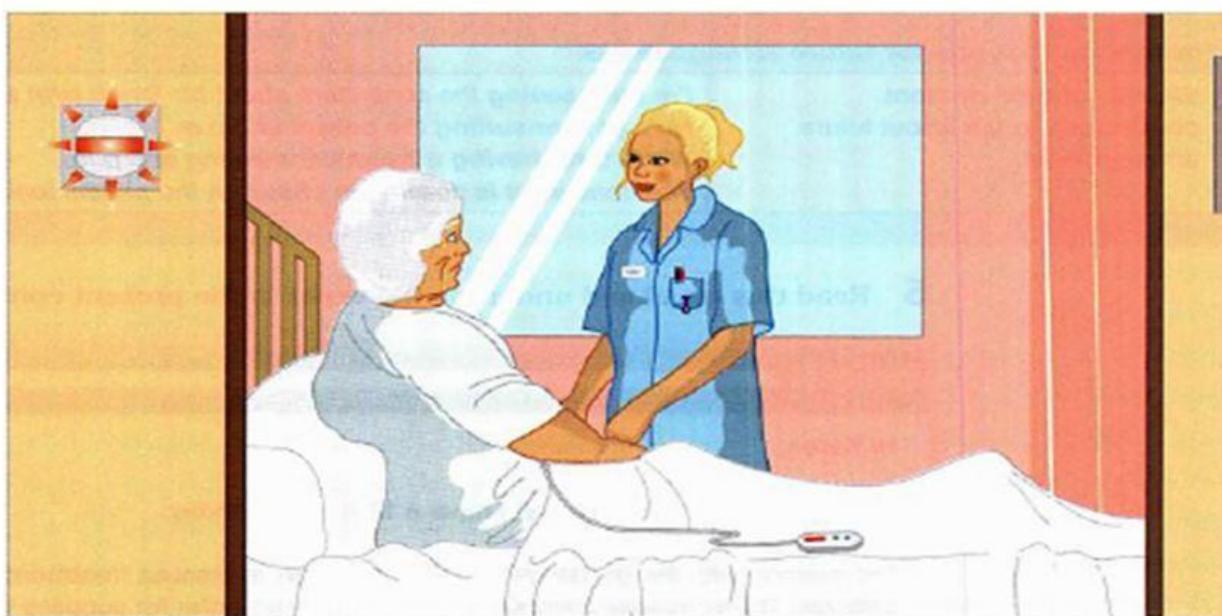


THE QUALITIES OF A RESPONSIBLE NURSE



2 19 Listen to three conversations and complete these sentences with the phrases in the box.

more pain medication some water to go to the toilet to turn off the TV

- 1 Mrs Azziza wants _____.
- 2 Jerome wants _____ and for the nurse _____.
- 3 Mr Patel needs _____.

3 Listen again and complete the nurses' expressions.

- 1 _____ can I help you?
- 2 _____ can I do to help?
- 3 _____ I help you _____ anything else?
- 4 I'm _____ in a few _____.

4 Match 1–5 to a–e to make expressions to calm a patient.

1 <input type="checkbox"/> Its OK, I'm	a) good hands.
2 <input type="checkbox"/> Please try	b) care of you.
3 <input type="checkbox"/> You're in	c) here.
4 <input type="checkbox"/> The doctor	d) to relax.
5 <input type="checkbox"/> We're taking	e) is coming in a few minutes.

5 20 Listen to a nurse answering a call light. Tick ✓ the expressions in 4 that she uses.

6 Listen again and choose the correct words in *italics*.

- 1 Mr Friedricks can't *breathe* / *sleep* / *read*.
- 2 Nurse Henshaw gives him some *water* / *oxygen* / *pain medication*.
- 3 The nurse tries to make the patient feel *hot* / *tired* / *relaxed*.
- 4 The patient starts to *breathe more easily* / *sleep* / *watch TV*.

Be + adjective

We use be + adjective to describe people or things.	<i>The nurse is/isn't caring.</i>
Adjectives usually come after be or before a noun.	<i>Nurse Jakes is/isn't friendly.</i> <i>She's a friendly nurse.</i>
An adjective is the same for singular and plural nouns.	<i>an attentive nurse</i> <i>attentive nurses</i>
We can form negative adjectives with in- , un- or im- .	<i>Your nurse is uncaring.</i>

7 Read these comments that patients made about their nurses. Are they *positive* (P) or *negative* (N)?

- 1 She never listens. I want a nurse who is attentive. (P / N)
- 2 The nurses in Central Hospital are always caring and patient. They take time to sit and talk to us, even when it's really busy. (P / N)
- 3 He's really well-informed about medicine. I think that's important – you know you're in good hands. (P / N)
- 4 One of the nurses is just so unfriendly. He never smiles and he's not very polite either. He often shouts at the patients. (P / N)
- 5 Nurse Mukherji is very flexible and she changes her routine when her patients need her. (P / N)

8 Make these adjectives negative. Use *in-*, *un-* or *-im*.

1 _____ attentive	4 _____ informed
2 _____ friendly	5 _____ flexible
3 _____ caring	6 _____ polite

9 Complete this article with adjectives from 8. Use the positive or negative form. Then underline at least four more adjectives.

The qualities of a responsible nurse

Patients have more contact with nurses than any other member of the hospital team. To be a good nurse, you need two main qualities: you need good communication skills and you need to be well-(1) _____ about your subject. Listening is a useful communication skill and you need to be (2) _____ and really listen to your patient. They might tell

you something that is important for their treatment. Responsible nurses show that they care. A(n) (3) _____ nurse means an unhappy patient. A good nurse is never (4) _____. You may be busy but always try to smile and be (5) _____ to your patients and their visitors. A good nurse must be (6) _____ because you never know what new things you may have to do.