

Practical English

CHECKING INTO A HOTEL

VIDEO



Watch or listen to Rob.

- 1 Rob is from _____.
a the UK b the USA
- 2 He's _____.
a an artist b a journalist
- 3 He's in Poland _____.
a on holiday b for work

7 W-A-L-K-E-R.
 My name's Rob Walker. I have a reservation.
 Sorry?
 How do you spell it?
 Walker.
 Sorry, what's your surname?
 Thank you. OK, Mr Walker. You're in room 321.
 Good afternoon.
 W-A-L-K-E-R.
 Thanks.
 1 Hello.

BOOKING A TABLE

VIDEO



Watch or listen to Jenny.

- 1 Jenny's from _____.
a the USA b the UK
- 2 _____ is her birthday.
a Today b Tomorrow
- 3 'Locanda Verde' is a _____.
a restaurant b bar

Locanda Verde BOOKINGS	
Day	_____
Name	JENNY ZIEL _____
Table for	_____ PEOPLE
Time	_____ (O'CLOCK)

CHECKING INTO A HOTEL

evening name reservation spell surname room



A Good¹ evening.
B Hello. I have a² _____.
A What's your³ _____, please?
B Wendy Mahoney.
A How do you⁴ _____ your⁵ _____?
B M-A-H-O-N-E-Y.
A Thank you, Ms Mahoney. You're in⁶ _____ 251.
B Thanks.

BOOKING A TABLE

Match the questions and the answers

1. Good morning. How can I help you? b
2. What time?
3. OK, that's fine. What's your name, please?
4. OK. How many people?
5. Thank you, Mr. Anderson. So, a table for three on Tuesday at seven?

a. Three.
b. A table for Tuesday evening, please.
c. Yes, that's great. Thanks.
d. Steve Anderson
e. Seven o'clock