Practical English

CHECKING INTO A HOTEL

VIDEO



Watch or listen to Rob.

1 Rob is from _____.
a the UK b the USA
2 He's _____.
a an artist b a journalist
3 He's in Poland _____.
a on holiday b for work

- [7] W-A-L-K-E-R.
- [ ] My name's Rob Walker. I have a reservation.
- [ ] Sorry?
- [ ] How do you spell it?
- [ ] Walker.
- [ ] Sorry, what's your surname?
- [ ] Thank you. OK, Mr Walker. You're in room 321.
- [ ] Good afternoon.
- [ ] W-A-L-K-E-R.
- [ ] Thanks.
- [1] Hello.

BOOKING A TABLE

VIDEO



Watch or listen to Jenny.

1 Jenny's from _____.
a the USA b the UK
2 _____ is her birthday.
a Today b Tomorrow
3 'Locanda Verde' is a _____.
a restaurant b bar

Locanda Verde BOOKINGS

Day	
Name	JENNY ZIEL
Table for	_____ PEOPLE
Time	_____ (O'CLOCK)

CHECKING INTO A HOTEL

~~evening~~ name reservation spell surname room



A Good [1] *evening* .
B Hello. I have a [2] _____ .
A What's your [3] _____ , please?
B Wendy Mahoney.
A How do you [4] _____ your [5] _____ ?
B M-A-H-O-N-E-Y.
A Thank you, Ms Mahoney. You're in [6] _____ 251.
B Thanks.

BOOKING A TABLE

Match the questions and the answers

1. Good morning. How can I help you? b
2. What time? _____
3. OK, that's fine. What's your name, please? _____
4. OK. How many people? _____
5. Thank you, Mr.Anderson. So, a table for three on Tuesday at seven? _____

a. Three.
b. ~~A table for Tuesday evening, please.~~
c. Yes, that's great. Thanks.
d. Steve Anderson
e. Seven o'clock

LIVEWORKSHEETS