# Unit 04

# Part 2: Information Questions
# Part 4: Public announcements

## PART 2: INFORMATION QUESTIONS

### Answering Patterns

1. When - questions

2. Where - questions



LIVEWORKSHEETS

| | |
|---|---|
| Refreshments | |
| Patron | |
| Performance | |
| Signing event | |
| Cashier | |

_____

_____

_____

_____

_____

## HOMEWORK

**Exercise 1. Listen and fill in the blanks, then, choose the correct answer.**

**WHERE (File 1)**

**1. Where do you _____?**

A. Yeah, it's _____

B. That's fine, I'll _____

C. It was a _____

**2. Where can I _____?**

A. You look _____

B. Try the _____

C. You _____

**3. Where are the _____?**

A. I plan on being there _____

B. There are _____

C. _____over there

**4. Where's the _____?**

A. It won't be _____



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B. Bring it to _____

C. Yes, I've _____the report

**5. Where do you keep the _____?**

A. They're in the _____

B. _____, I hope

C. It's _____and put away.

**WHEN (File 2)**

**1. When will the _____begin work?**

A. Yes, he has _____

B. For the last _____

C. On _____

**2. When will the _____?**

A. I wish I can _____

B. _____and lightning

C. The _____ is over now

**3. When did Mark _____?**

A. To _____some food

B. A _____ago

C. He _____

**4. When is this problem _____?**

A. I'm not _____

B. At the _____

C. Yes, this is a really _____

**5. When do you _____ the business trip?**

A. At _____ today

B. No, not usually

C. To an _____ seminar



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**Exercise 2. Listen and choose the correct answer. (File 3)**

| | | |
|---|---|---|
| 1. Mark your correct answer. | A | B |
| 2. Mark your correct answer. | A | B |
| 3. Mark your correct answer. | A | B |
| 4. Mark your correct answer. | A | B |
| 5. Mark your correct answer. | A | B |
| 6. Mark your correct answer. | A | B |
| 7. Mark your correct answer. | A | B |
| 8. Mark your correct answer. | A | B |
| 9. Mark your correct answer. | A | B |
| 10. Mark your correct answer. | A | B |
| 11. Mark your correct answer. | A | B |
| 12. Mark your correct answer. | A | B |
| 13. Mark your correct answer. | A | B |
| 14. Mark your correct answer. | A | B |
| 15. Mark your correct answer. | A | B |
| 16. Mark your correct answer. | A | B |
| 17. Mark your correct answer. | A | B |
| 18. Mark your correct answer. | A | B |



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**Exercise 3. Listen and choose the correct answer.**

**(File 4)**

**1. What is the purpose of the announcement?**

A. To acknowledge a coworker

B. To introduce a guest

C. To explain a department policy

D. To discuss sales techniques

**2. What has Janet Kalasky been working on recently?**

A. Finalizing a conference agenda

B. Developing mobile phone software

C. Updating training manuals

D. Creating promotional displays

**3. Where does the speaker encourage the listeners to go?**

A. To the security desk

B. To the employee lounge

C. To a training session

D. To a trade show

**(File 5)**

**5. What is the main purpose of the announcement?**

A. To provide information about a tour

B. To introduce a new exhibit

C. To offer a new audio service

D. To announce the closing of the facility

**6. What are the listeners asked to do?**

A. Use the audio equipment

B. Pay for their purchases

C. Leave the building

D. Return some books

**7. Where is the announcement being made?**

A. At a concert



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B. At a business conference

C. At a theater

D. At a bookstore

**8. What is offered for free with a purchase?**

A. A music CD

B. A poster

C. A script

D. A ticket

**(File 6)**

**1. What does the speaker say about the cost of Rickson Center services?**

A. It is reduced for members.

B. It will increase next month.

C. The government pays for it.

D. Payment is due before April.

**2. What recently happened in Keene Township?**

A. A new office location opened.

B. A government policy was changed.

C. A small-business contract was signed.

D. A networking event was held for business owners

**3. Look at the graphic. Which workshop is currently full?**

A. Business Plans

B. Budget Management

C. Networking Tactics

D. Strategic Marketing

| | |
|---|---|
| **Business Plans**<br>April 1st | **Budget Management**<br>April 8th |
| **Networking Tactics**<br>April 12th | **Strategic Marketing**<br>April 27th |



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(File 7)

**1. What is the advertisement about?**

A. A sailboat

B. A restaurant

C. A food market

D. A beach house in Vietnam

**2. What is mentioned about Saigon House?**

A. The prices are economical.

B. It is well known for its service.

C. The interior is unique.

D. It is located on the beach.

**3. What can be seen in one of the dining rooms?**

A. A sailboat

B. A map of Vietnam

C. A couch

D. A TV set

**4. Where will the company picnic be held if it doesn't rain?**

A. Nancy Hadley's house

B. Greentree Park

C. San Francisco

D. Elm Restaurant

**5. Who will be providing the food?**

A. Nancy Hadley

B. The cafeteria staff

C. A caterer

D. Greentree Park Staff

**6. Who will be attending the picnic?**

A. Elm Restaurant employees

B. Greentree Park patrols

C. Company employees

D. Community basketball players



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**7. Why is the boat departing late?**

A. Bad weather

B. Technical problems

C. Not all passengers are boarded.

D. The docks are under construction.

**8. What time can the passengers board after the delay?**

A. 4:30

B. 6:00

C. 6:30

D. 8:00

**9. What does the announcement ask the passengers to do?**

A. Hold on to their tickets

B. Return to the boarding area before 6

C. Wait until 4:30 to ride the boat

D. Have some snacks while waiting



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