PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147–148 refer to the following invoice.

Henderson Inc.

1576 Stevens Road, Pleasantville, NY 10571
(231) 555-0786, www.hendersoninc.com

Order Number: 6694
Date: April 2
Customer: Susan Ward
709 Praise Street
Pleasantville, NY 10571
(203) 555-0167

Item	Model	Quantity	Price
Extra-large microwave	MW132	1	$150.00
Four-door refrigerator	RF4D	1	$2,399.99
Smart toaster	TR512	1	$45.50

Subtotal	$2,595.49
Tax	$230.18
Total due	$2,825.67

Local customers are eligible for free shipping on purchases over $1,000.

147. What does Henderson Inc. sell?

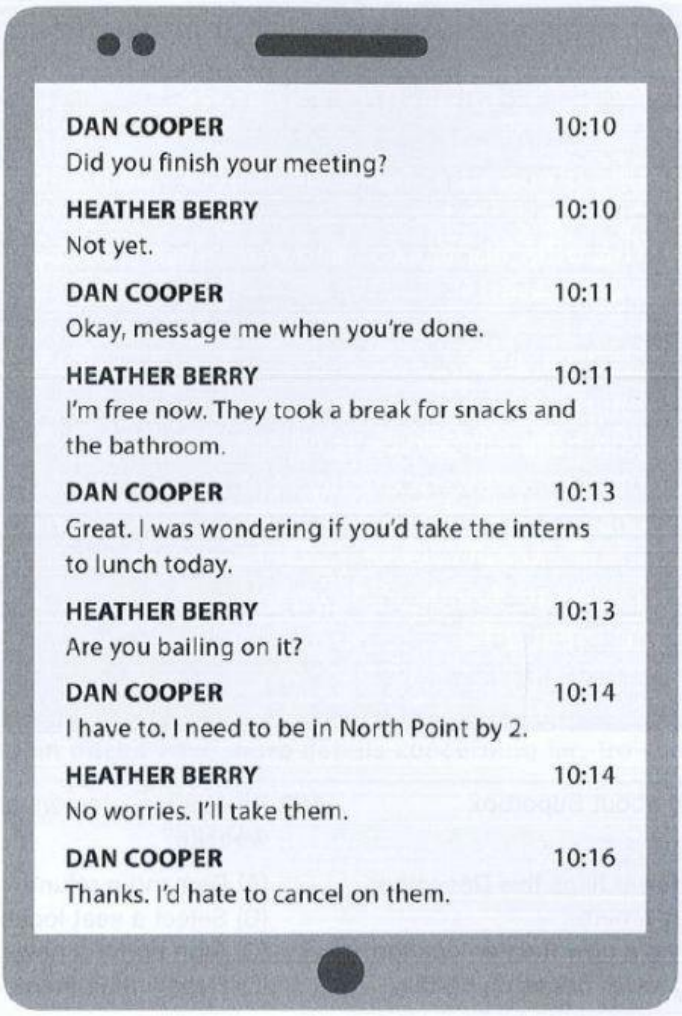
(A) Home appliances
(B) Office furniture
(C) Computer equipment
(D) Construction materials

148. What is indicated about Ms. Ward?

(A) She must pick up her items in person.
(B) She is eligible for a special discount.
(C) She will receive her deliveries at no charge.
(D) She paid with a check.

LIVEWORKSHEETS

Questions 149–150 refer to the following text message chain.



DAN COOPER 10:10
Did you finish your meeting?

HEATHER BERRY 10:10
Not yet.

DAN COOPER 10:11
Okay, message me when you're done.

HEATHER BERRY 10:11
I'm free now. They took a break for snacks and the bathroom.

DAN COOPER 10:13
Great. I was wondering if you'd take the interns to lunch today.

HEATHER BERRY 10:13
Are you bailing on it?

DAN COOPER 10:14
I have to. I need to be in North Point by 2.

HEATHER BERRY 10:14
No worries. I'll take them.

DAN COOPER 10:16
Thanks. I'd hate to cancel on them.

149. What is suggested about Ms. Berry?

(A) She is eating a snack.
(B) She will be promoted.
(C) She is in the middle of meetings.
(D) She plans on cancelling a lunch appointment.

NEW

150. At 10:13, what does Ms. Berry mean when she writes, "Are you bailing on it?"

(A) She's asking if Mr. Cooper has finished his meeting.
(B) She's inquiring if Mr. Cooper will be missing the appointment.
(C) She wants to know if Mr. Cooper will go to North Point.
(D) She would like Mr. Cooper to notify her when he leaves.

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LIVEWORKSHEETS

Questions 151–152 refer to the following flyer.

Superbox Theaters

Superbox Theaters is now offering reduced prices on matinée tickets this December. Use this early-bird special and pay half the price for the first matinée show. This offer applies to all movies, seven days a week, even including our new releases!

Group visits from schools and companies are encouraged. If you have a large group, you might want to reserve your tickets in advance. Tickets can be purchased in person from theater staff or online at www.superboxtheaters.com and www.abcticketworld.com. Additionally, when buying tickets online, we offer the convenience of choosing your seat number. Information and reviews of current and upcoming films are also available on the website. Come on down to Superbox Theaters and take advantage of this great offer.

151. What is indicated about Superbox Theaters?

(A) It will screen fewer films this December.
(B) It is hiring part-timers.
(C) It will be adding a new theater location.
(D) It is providing lower prices on certain screenings.

152. What are customers able to do on the website?

(A) Demand a refund
(B) Select a seat location
(C) Sign up for a newsletter
(D) Renew their membership

LIVEWORKSHEETS

Questions 153–154 refer to the following e-mail.

To	Aaron Sandler <asandler@milleradvertising.com>
From	Sam Miller <smiller@milleradvertising.com>
Subject	Tuesday's Meeting
Date	November 12

Dear Mr. Sandler,

This month's business review meeting is scheduled for Thursday, November 15. As you know, this meeting is a great opportunity for us to assess our operating plan and to make any adjustments that might help us keep up with constant changes in the marketplace. As an advertising agency, it's crucial we stay informed about the newest market trends. Therefore, I was excited when I heard that Tsuyoshi Ito, manager of our Japanese branch, would be visiting this Friday. In order to take advantage of his expertise and knowledge, I would like to change the meeting date so that Mr. Ito can attend.

This will be Mr. Ito's first time in the country, so I would like you to pick him up from the airport. A company car will be provided to you for this purpose. I will e-mail again once I have more details concerning Mr. Ito's arrival time.

Sincerely,

Sam Miller
President
Miller Advertising

153. What is the purpose of the e-mail?

(A) To reschedule a meeting
(B) To request a monthly operating report
(C) To introduce a new employee
(D) To propose a new marketing strategy

154. What does the e-mail indicate about Mr. Ito?

(A) He is changing positions.
(B) He often travels for business.
(C) He works in advertising.
(D) He is a client of Mr. Miller's.

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LIVEWORKSHEETS

Questions 155–157 refer to the following e-mail.

To	Bridget Lee
From	Victor Thomas
Subject	Shipment
Date	June 25

Hello Bridget,

– [1] – Our shipment of beverages will arrive tomorrow morning around 10:00 A.M. Please keep inventory and make sure that all the shipments are accurate as they are unloaded. Also, some of the beverages will need to be refrigerated right away so please make sure that that issue is taken care of in a timely fashion. – [2] – The temperatures are expected to be high tomorrow so we'll need to get all the shipments to storage as soon as possible. – [3] – We have 2 refrigerated trucks we'll send with you and we'll have a crew waiting for your arrival at the warehouse. – [4] –

If there are any problems or you need any help with issues that arise, please contact me by phone. I'll be in the office early tomorrow.

Thanks,

Victor

155. What is the purpose of the e-mail?

(A) To inform the suppliers of a mistake
(B) To give an employee instructions
(C) To order a shipment of beverages
(D) To keep inventory of products

156. Why is Victor concerned about the shipment?

(A) The products are fragile.
(B) They may arrive late.
(C) They are temperature sensitive.
(D) They are for an important client.

NEW

157. In which of the positions marked [1], [2], [3] and [4] does the following sentence belong?

"I'm worried about the weather."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

LIVEWORKSHEETS

Questions 158–160 refer to the following advertisement.

Marigold Bakery

451 Clark Street, Ellis Town
253-555-1298

Marigold Bakery is a family-run business that has been making delicious and irresistible sweet treats for over 30 years. Our store is located in historic downtown Ellis Town and offers a warm decor and inviting atmosphere.

We offer:
- Made-to-order pastries for parties, weddings, and corporate events
- Gluten- or sugar-free refreshments and vegetarian sandwiches
- Custom cake designs

Hours:
Monday to Saturday, 9:00 A.M. to 5:00 P.M.
We will be closing this September in order to expand the size of our store.

Sunday cooking class:
Marigold Bakery values positive interactions with the community. Therefore, we are currently holding a cooking class for teenagers in the community. Baking teaches the values of patience and hard work!

158. What is mentioned about Marigold Bakery?

(A) It is internationally known.
(B) It employs local students.
(C) It offers options for those with dietary restrictions.
(D) Its store space can be rented for various events.

159. According to the advertisement, what will happen in September?

(A) The store will shut down for renovations.
(B) A classroom will be constructed.
(C) The menu will be expanded.
(D) The shop will cater a community event.

160. What is indicated about the cooking class?

(A) It will be held at a community center this year.
(B) It has been going on for over 30 years.
(C) It is taught by an experienced baker.
(D) It is designed for local teenagers.

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LIVEWORKSHEETS

Questions 161–164 refer to the following online chat discussion.

Peter Jones Lunch

Peter Jones	[12:10]	I'm heading to the new pizza parlor across the street for lunch. Does anyone want to join me?
Martin Lee	[12:10]	Count me in!
Laura Vans	[12:11]	Theo and I are working on our presentation for tomorrow so we can't.
Theo Gibbs	[12:12]	Can you bring back some pizza for us?
Peter Jones	[12:13]	Sure. What kind of pizza do you want?
Laura Vans	[12:14]	I'll take whatever their best selling pizza is. One large slice will be enough for me.
Theo Gibbs	[12:15]	Pepperoni for me. One slice.
Peter Jones	[12:15]	No problem. I'll be back in one hour. Is your presentation about the new product line?
Laura Vans	[12:16]	Yes, we're almost finished but we're working on making the visuals more impressive.
Martin Lee	[12:17]	If you'd like, I can help you with the visuals. I have a bit of a background in computer graphics.
Theo Gibbs	[12:17]	That would be great. Laura and I are good with basic computer programs, but neither of us is very good at making visuals.
Peter Jones	[12:18]	When Martin and I come back, we can help you finish your presentation.
Laura Vans	[12:18]	Thanks so much!
Theo Gibbs	[12:19]	Awesome!

161. Where most likely are the participants?

(A) At a restaurant
(B) At a pizza shop
(C) At a company
(D) In an electronics shop

NEW **162.** At 12:10, what does Martin Lee mean when he says, "Count me in"?

(A) He's doing a presentation.
(B) He's in his office.
(C) He would like to go out for lunch.
(D) He's currently in a meeting.

163. What is indicated about the presentation?

(A) It will be presented after lunch.
(B) It is about new products.
(C) It is very long.
(D) It needs more information.

164. What will Martin Lee most likely help the presenters with?

(A) Their graphics
(B) Their information
(C) Their computer use
(D) Their presentation format

LIVEWORKSHEETS

Questions 165–167 refer to the following e-mail.

To: All Employees <staff@jointsystems.com>
From: Fred Hanes <fhanes@jointsystems.com>
Subject: Community Park Cleanup
Date: February 12

Joint Systems is a company that tries to take every opportunity to give back to our community. Therefore, I am urging all of our employees to take part in the upcoming community park cleanup sponsored by the city of Harrisburg. Without the dedication of volunteers, our parks and public spaces would not be free of litter. Donate some of your free time to keeping Harrisburg a beautiful and inviting city.

The community park cleanup will be held next Friday, February 18, from 1:00 to 5:00 P.M. Employees who wish to participate will leave work at lunchtime, yet will still be paid as if they had worked a full day. Volunteers are asked to bring supplies such as protective outerwear, tools, insect repellent, trash bags, and snacks.

A shuttle bus will depart from the company parking lot at 1:20 P.M. on Friday to take volunteers to the volunteer location. If you have a specific preference concerning the type of work you would like to do, please contact Event Organizer Don Lewis at 435-555-6768.

We appreciate everyone's enthusiasm and support.

Fred Hanes
Human Resources, Joint Systems

165. What is the purpose of the e-mail?

(A) To organize a business trip
(B) To request updated information
(C) To offer additional skills training
(D) To promote a community event

166. What would probably NOT be necessary for participants?

(A) A company uniform
(B) A mosquito spray can
(C) A rake
(D) A sandwich

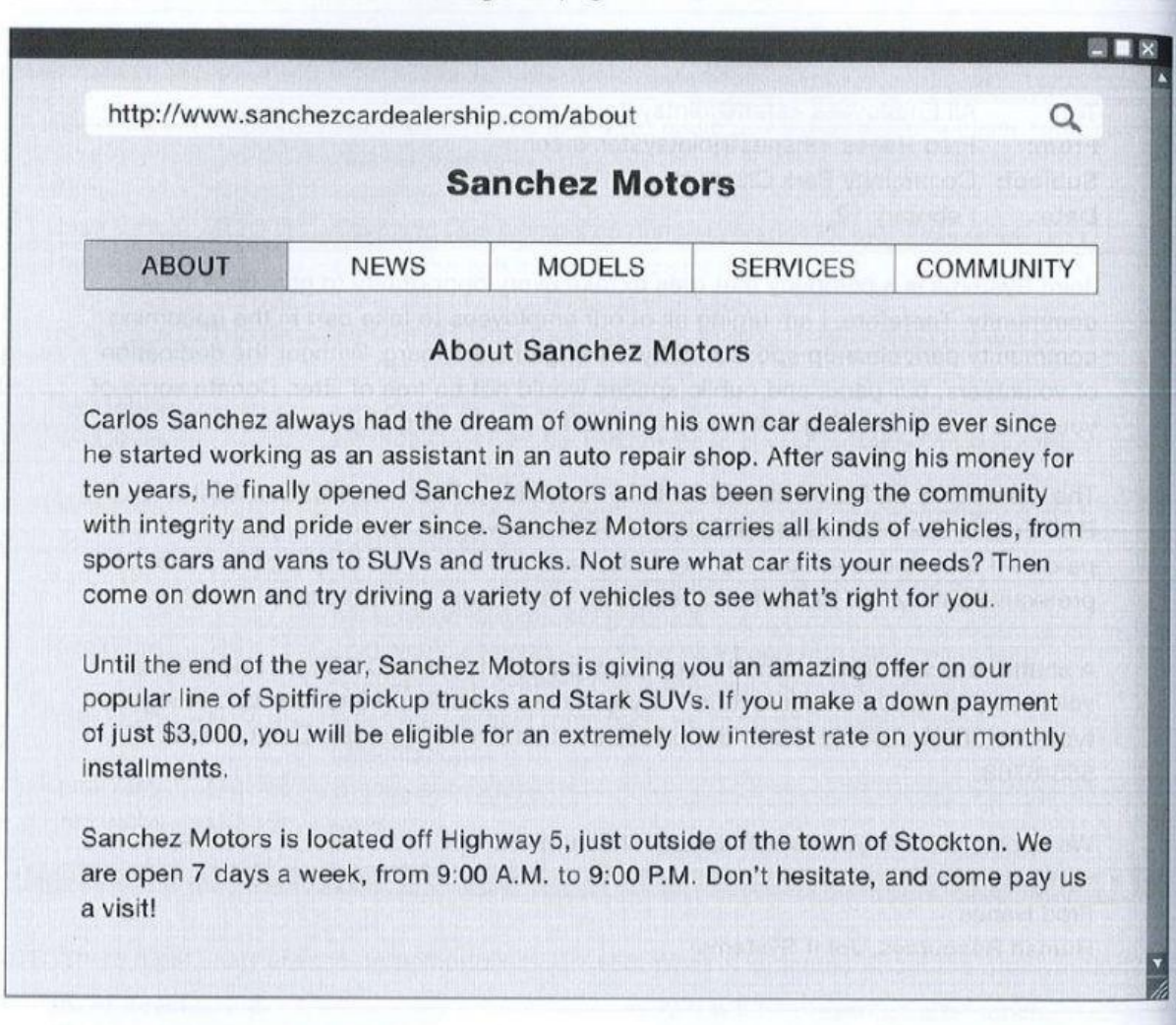
167. According to the e-mail, what is Mr. Lewis responsible for?

(A) Raising awareness about food waste
(B) Analyzing customer feedback
(C) Assigning individuals tasks
(D) Cleaning a community center

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LIVEWORKSHEETS

Questions 168–171 refer to the following web page.



http://www.sanchezcardealership.com/about

Sanchez Motors

ABOUT | NEWS | MODELS | SERVICES | COMMUNITY

About Sanchez Motors

Carlos Sanchez always had the dream of owning his own car dealership ever since he started working as an assistant in an auto repair shop. After saving his money for ten years, he finally opened Sanchez Motors and has been serving the community with integrity and pride ever since. Sanchez Motors carries all kinds of vehicles, from sports cars and vans to SUVs and trucks. Not sure what car fits your needs? Then come on down and try driving a variety of vehicles to see what's right for you.

Until the end of the year, Sanchez Motors is giving you an amazing offer on our popular line of Spitfire pickup trucks and Stark SUVs. If you make a down payment of just $3,000, you will be eligible for an extremely low interest rate on your monthly installments.

Sanchez Motors is located off Highway 5, just outside of the town of Stockton. We are open 7 days a week, from 9:00 A.M. to 9:00 P.M. Don't hesitate, and come pay us a visit!

168. What is indicated about Mr. Sanchez?

(A) He works at an auto repair shop.
(B) He started his own business.
(C) He is a race car driver.
(D) He designs a variety of vehicles.

169. The word "carries" in paragraph 1, line 4, is closest in meaning to

(A) moves
(B) manufactures
(C) sells
(D) develops

170. What is suggested about Sanchez Motors?

(A) It allows customers to test products.
(B) It operates a store in downtown Stockton.
(C) It offers vehicle customization.
(D) It closes on weekends.

171. What is available to customers until the end of the year?

(A) Discounts on sports cars and vans
(B) An extended warranty at no extra cost
(C) A special payment option
(D) A free oil change with any purchase

LIVEWORKSHEETS