


### Part 1 39

You will hear people talking in eight different situations. For questions 1–8, choose the best answer (A, B or C). 

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| <p>1 You hear a man talking to a friend about a DIY job he has recently done. What does he say?</p> <p>A He wishes he had had some help with it.</p> <p>B He got better results than he had expected.</p> <p>C The job took longer than he thought it would.</p> | <p>5 You hear a man talking to his manager about a training session. It has been cancelled due to</p> <p>A lack of availability among the players.</p> <p>B the weather conditions.</p> <p>C another important event.</p>   |
| <p>2 You hear a woman leaving a voicemail message. Why is the speaker calling?</p> <p>A to respond to a complaint a customer has made</p> <p>B to apologise to a customer about a delivery</p> <p>C to provide a customer with an update on an order</p>         | <p>6 You hear a woman making an announcement at a train station. What does she say?</p> <p>A Passengers should wait for additional information.</p> <p>B Passengers need to move to a different platform.</p> <p>C Passengers must use another form of transport.</p> |
| <p>3 You hear a mother talking to her son about doing some shopping. She believes that her son should</p> <p>A buy better-quality products.</p> <p>B do his own shopping in future.</p> <p>C reconsider how to buy a particular product.</p>                     | <p>7 You hear two people talking about a coffee shop. What do they both think about it?</p> <p>A The drinks are too expensive.</p> <p>B The atmosphere is depressing.</p> <p>C The choice of baked goods is limited.</p>  |
| <p>4 You hear a man leaving a message for a colleague. What does he say about his staff?</p> <p>A Some staff will soon be promoted.</p> <p>B Some staff will be made redundant.</p> <p>C Some staff will be taken on at a later date.</p>                        | <p>8 You hear a woman leaving a message for her friend. What is she talking about?</p> <p>A a website</p> <p>B a course</p> <p>C a magazine</p>   |

### Part 2 40

You will hear a talk by a man called Harry Carter, who is a pilot. For questions 9–18, complete the sentences with a word or short phrase. 

## Pilot with Emperor Airlines

Harry explains that the airline's (9) ..... are to be found in Texas in the USA.

Harry says that his experience at a local (10) ..... greatly influenced his career choice.

Harry was persuaded to apply to the airline by his (11) .....

Harry explains that he could only start his training because of the airline's (12) .....

The airline operates a (13) ..... scheme which Harry feels provides new pilots with invaluable help.

Opportunities for promotion depend on how many (14) ..... there are within the company as well as the pilot's acquired experience.


Harry says that as part of the paperwork, the flight paths are prepared so that the necessary quantity of (15) ..... can be established.

Harry explains that one pilot performs a/n (16) ..... outside the plane which plays a central part in safety control.

Harry says that some people may find the (17) ..... he has to work a negative aspect of the job.


Harry says that knowing he can count on his (18) ..... gives him a boost.

### Part 3 41

-  You will hear five short extracts in which professional sportspeople are talking about what motivates them most. For questions **19–23**, choose from the list (**A–H**) what each speaker says. There are three extra letters which you do not need to use.

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|---|-----------------------------------|
| A being admired by fellow athletes              | Speaker 1 <input type="text"/> 19 |
| B improving his/her timings                     | Speaker 2 <input type="text"/> 20 |
| C providing inspiration for the youth           | Speaker 3 <input type="text"/> 21 |
| D being remembered in the future                | Speaker 4 <input type="text"/> 22 |
| E getting a gold medal                          | Speaker 5 <input type="text"/> 23 |
| F making family members proud                   |                                   |
| G improving his/her level of fitness            |                                   |
| H participating in an international competition |                                   |

### Part 4 42

-  You will hear an interview with a health and lifestyle expert called Sam, who is talking about ways people can make themselves happy. For questions **24–30**, choose the best answer (**A, B or C**).

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|--|---|
| <p><b>24</b> Sam says that our decisions can be affected by</p> <p>A our own negative thoughts.</p> <p>B other people's negative opinions.</p> <p>C our previous negative experiences.</p> <p><b>25</b> According to Sam, when it comes to sleep, the most important thing is</p> <p>A where people get their sleep.</p> <p>B the quality of sleep people get.</p> <p>C the amount of sleep people get.</p> <p><b>26</b> What does Sam recommend that anyone having a bad day should do?</p> <p>A try to take things less seriously</p> <p>B spend time with their kids</p> <p>C visit one of their friends</p> <p><b>27</b> Which example of getting back to basics does Sam give?</p> <p>A meeting new people</p> <p>B painting a picture</p> <p>C taking the dog for a walk</p> | <p><b>28</b> When Sam talks about love, he says that it is</p> <p>A an essential element in establishing relationships.</p> <p>B a feeling that people sometimes fail to show.</p> <p>C a quality that all people naturally show.</p> <p><b>29</b> How does Sam suggest that people can improve their self-confidence?</p> <p>A helping others with their problems</p> <p>B doing more physical exercise</p> <p>C extending their knowledge</p> <p><b>30</b> Sam says the phrase 'I need you to' is an example of language that</p> <p>A shows the speaker has already got an opinion on something.</p> <p>B states clearly what the speaker wants from someone.</p> <p>C expresses the speaker's dissatisfaction with someone.</p> |
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