

Mandy: So, Joanne, tell me a little about your experience. How long have you been at your current job?

Joanne (1) _____ at Parrot Creative
_____. (2) I _____ as a marketing
assistant.

Mandy: Oh, yes. I see.

Joanne: The head of the marketing department really liked my work and, after a year, (3) I
_____ a market research analyst.

Mandy: That's great! And how do you like working for Parrot?

Joanne: (4) I _____. But they are a small company and I'm ready for a bigger challenge. I'm looking to grow my career.

Mandy: That makes sense. (5) _____
a team?

Joanne: Yes, I have. I've managed two small teams (6) _____ an analyst. I also train new employees.

Mandy: Great. And what's the hardest part of being a team leader?

Joanne: Well, for me it's having to resolve all the problems that come up. Problem-solving can be tough, but it's a really important part of my job.

Mandy: (7) _____ an example?

Joanne: Sure. My last project involved new branding for a small airline. We had very demanding deadlines.

Mandy: Deadlines can be tough!

Joanne: My team worked really hard but they were stressed out. I was able to hire some extra freelancers so that we could meet those deadlines.

Mandy: And (8) _____?

Joanne: Yes, we did, and the team was much happier.

Mandy: What (9) _____ the proudest about?

Joanne: On my first project as a team leader, the client kept changing their minds, and we (10)_____.

Mandy: Yes, I can imagine.

Joanne: But we were still able to come up with a really creative marketing campaign, and the project turned out better than anyone expected. We even won a few awards.

Mandy: That's impressive.

Joanne: Thank you