

Read the text.

Costa Rica has different public services to help people. Some of them are ICE, INS, CCSS, A y A and INVU. The ICE works with local and international telecommunications. They are responsible for the good operation of phones, cell phones, telegrams, and Internet. The CCSS offers public medical services for workers and their families. They have hospitals, clinics, and small clinics (called EBAIS) all over the country. They also offer rehabilitation programs, dental care services, etc. The INVU helps people buy economical new houses giving them facilities to pay because this institution has low interest rates (9%). Also, when there is a natural disaster (earthquakes, avalanches, and hurricanes) and people lose their houses, the INVU builds new houses for them.

Choose the appropriate alternative to complete the sentence, according to the text.

- 1) Public Services are \_\_\_\_\_.
  - A) useless in the country
  - B) created to help people
  - C) private institutions to work
  - D) expensive for all the workers
- 2) The ICE \_\_\_\_\_.
  - A) builds economical new houses
  - B) has clinics and hospital working
  - C) offers rehabilitation for everybody
  - D) gives national and international service
- 3) When phones or Internet are not working, \_\_\_\_\_.
  - A) INVU offers its help
  - B) ICE solves the problem
  - C) INS gives facilities to pay
  - D) A y A has low interest rates
- 4) The CCSS helps people that need \_\_\_\_\_.
  - A) public services
  - B) Medical services
  - C) new homes at higher prices
  - D) international communication
- 5) CCSS hospitals and clinics are \_\_\_\_\_.
  - A) near here
  - B) far from the city
  - C) all over Costa Rica
  - D) in part of the country
- 6) The EBAIS \_\_\_\_\_.
  - A) gives people some facilities to pay
  - B) helps people who lose their houses
  - C) is an institution related to communication
  - D) is a small office that offers medical services
- 7) When there is a natural disaster, the INVU \_\_\_\_\_.
  - A) gives rates
  - B) fixes bridges
  - C) builds houses
  - D) provides water