

**Across**

- 1 easy to use
- 3 open a computer file
- 6 move up or down on a screen
- 7 work a machine
- 9 the keys on a computer, typewriter or piano
- 11 an action or purpose something is designed for

**Down**

- 2 show on a screen
- 4 have specific tools
- 5 save or keep safe
- 8 the part of a computer that stores information
- 10 information

**Woman:** I can't decide between the Smart Phone and the Optima. Which one do you think is better?

**Assistant:** Well, I prefer the Smart Phone because it's so compact. I find the Optima a bit bulky. Although I have to say that the size of the Smart Phone does make it tricky to operate, whereas the Optima is very user-friendly.

**Woman:** Why do you think that is?

**Assistant:** Well, the Smart Phone has a standard telephone keypad and I find them really awkward to use when I'm sending messages. The Optima opens up to reveal a full keyboard inside. You can also scroll up and down by touching the screen. I like the way the

Smart Phone automatically displays a calendar when you open it up though, that's a really useful function.

**Woman:** Can they both connect to the Internet?

**Assistant:** Yes, they're both equipped with the latest technology. But I find the Optima downloads information a lot faster and it also has a bigger memory, so it can store more data.

**VOCABULARY REVIEW**

Complete the crossword below. You may use the dialogue at the end of the page to help you find the suitable words.

