

LISTENING 1:

1.47 Watch or listen to Jenny and Rob. Mark the sentences **T** (true) or **F** (false).

- 1 Rob lives and works in London.
- 2 He's a writer for a magazine.
- 3 The name of his magazine is *London 20seven*.
- 4 Jenny is British.
- 5 She's an assistant editor.
- 6 It's her second time in the UK.

LISTENING 2:

1.48 Watch or listen to Jenny checking into a hotel. Answer the questions.

- 1 Complete Jenny's surname: ZI_LI_SK_.
- 2 What's her room number? _____

Watch or listen again. Complete the **You hear** phrases.

You hear	You say
Good evening, madam.	Hello. I have a reservation. My name is Jennifer Zielinski.
Can you ¹ _____ that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second... Here you are.
Thank you. Can you sign here, ² _____? Thank you.	
Here's your ³ _____. It's room 306, on the third floor. The ⁴ _____ is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms Zielinski.	Thank you.

LISTENING 3:

1.51 Watch or listen. Mark the sentences **T** (true) or **F** (false).

- 1 Jenny has a coffee.
- 2 She is in London on business.
- 3 The waitress is German.
- 4 Jenny phones Rob Walker.
- 5 Jenny is tired.
- 6 Their meeting is at 10.00.

e Look at the **Social English** phrases. Who says them: Jenny, Rob, or the waitress?

Social English

- 1 I'm here on business.
- 2 I'm from New York. What about you?
- 3 No problem.
- 4 This is Rob. Rob Walker.
- 5 That's perfect.
- 6 It's time for bed.



f **1.53** Watch or listen and check. Then watch or listen and repeat the phrases.

g Complete conversations A–F with **Social English** phrases 1–6. Practise with a partner.

A	Hi. Is that Jennifer?  4	Hello, Rob.
B	Oh look! It's 11.30! 	Goodnight.
C	Hi. Are you here on holiday? 	No, 
D		I'm from London.
E	Can I have a coffee, please? 	Sure. 
F	Here's your coffee. Milk and sugar are on the table. 	Thanks. 