

Answer the questions

1. Where does Siti work?

2. What time did Siti get to the hotel?

3. Fill in the blanks spaces

Name of Guest	Room	Time	Request/Complaint
Mr Smith	_____	6pm	He wanted to go the _____
_____	166	_____	She wanted _____
_____	_____	5.30pm	She wanted a _____
Mr North	_____	_____	His room was _____

4. Would you like to be a hotel desk clerk? Why/Why not?
