

Look at the picture, then ask and answer the question



NORTON
Children's

What does ... do?

Where does ... work?

What (company) does ... work for?

Look at the picture, then ask and answer the question



AS Royal Interior
Trunkey Contractor

What does ... do?

Where does ... work?

What (company) does ... work for?

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What does ... do?

Where does ... work?

What (company) does ... work for?



ABUELO'S
THE FLAVOR OF MEXICO

What does ... do?

Where does ... work?

What (company) does ... work for?

Put the conversation in the correct order

Good afternoon. Mayfield Travel.

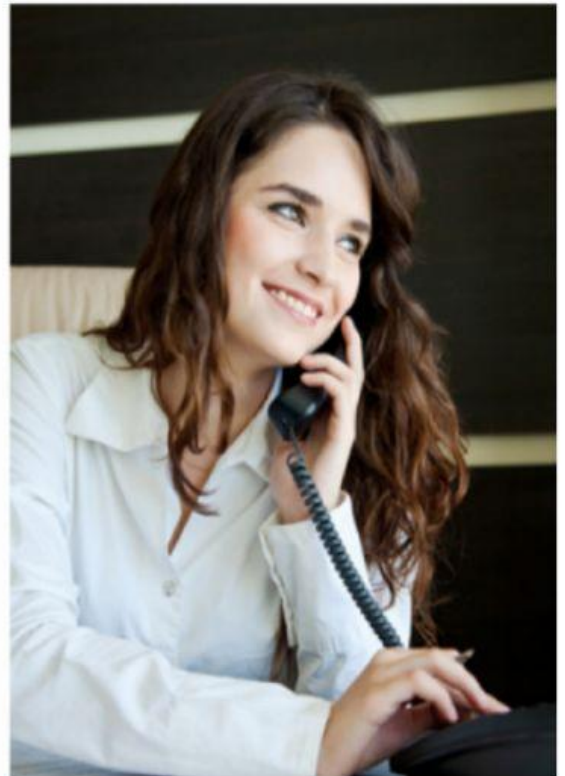
Hold on, please. ... I'm sorry. Ms. Canning is with a customer.

All right. Thank you.

Could I speak to Ms. Canning, please?

It's James Lee.

Who is this, please?



Pair work

Page 58 - Activity D

A: Good morning (company).

B: Hello, _____?

A: Who is this, please?

B: It's (_____)

A: _____.

(telling your classmate why the person can't take the call)

B: All right. Thank you.

