

**III** Find the word which has a different stress pattern from the others.

1. A. competitive	B. proactive	C. selective	D. interactive
2. A. identity	B. positive	C. primitive	D. telephone
3. A. curiosity	B. nationality	C. community	D. university
4. A. priority	B. repetitive	C. electrical	D. energetic
5. A. simplicity	B. quality	C. equality	D. activity

**III** Match A and B to create meaningful phrases.

A		B
1. make		a. against the wall
2. cross		b. hands
3. lean		c. your head
4. scratch		d. your hair
5. make		e. your arms
6. touch		f. your legs
7. fiddle		g. eye contact
8. cross		h. a wish
9. shake		i. your nose

**IV** Now match the phrases in III with the pictures below.

A



B



C



D



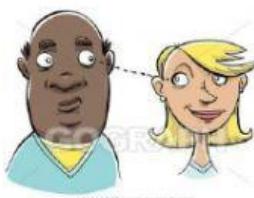
E



F



G



H



I

**V.** Match the emoticon and abbreviation in column A with the phrase with the same meaning in column B. Write the answer in each blank.

1. 😊	A. Let me know.
2. LOL.	B. I'm smiling.
3. IMHO	C. Are you okay?
4. 😂	D. Laughing out loud.
5. GR8 2 CU	E. By the way
6. BTW	F. In my humble opinion
7. LMK	G. See you later

#### VI. Match the words with their definitions.

1. face-to face meeting	a. the movements or positions of your body that show what you are thinking or feeling
2. netiquette	b. a phone that uses a metal or optical fibre wire for transmission, distinguished from mobile network
3. body language	c. a way of communicating in which thoughts are sent from one person's mind to another person's mind
4. cyber world	d. the rules of correct or polite behaviour among people using the Internet
5. video conference	e. a meeting that you have with someone in which you talk to them directly, not by phone, email, Online, etc.
6. landline phone	f. letters that are sent by post rather than by email
7. social media	g. a conference in which participants in different locations are able to communicate with each other by using video technology
8. telepathy	h. websites and Computer programs that allow people to communicate and share information on the internet
9. snail mail	i. the use of sound, pictures and film in addition to text on a screen
10. multimedia	j. an Online environment where people interact through the use of digital media

## VII. Complete the sentences with the words from the box.

non-verbal	verbal	flat	cultural	barrier
three-dimensional	channel	breakdown	board	network

1. He blamed the mistake on a communication \_\_\_\_\_ between two members of staff.
2. Moving abroad isn't easy when there's a language \_\_\_\_\_.
3. Holography is a video-conference technology with \_\_\_\_\_ images.
4. \_\_\_\_\_ communication takes place through gestures, facial expressions, eye contact, etc.
5. The site included a bulletin \_\_\_\_\_ where visitors could post messages.
6. His car alarm had been going off for two days and, as a result, the battery was \_\_\_\_\_.
7. \_\_\_\_\_ communication include sounds, words, language, and speech.
8. Students studying abroad must face \_\_\_\_\_ differences when living in a different country.
9. All Computer users are connected on a \_\_\_\_\_.
10. The newsletter is a useful \_\_\_\_\_ of communication between teachers and parents.

### VIII. Choose the best answers to complete the sentences.

1. The Braille \_\_\_\_\_ enables blind and visually impaired people to read and write.  
**A. email**      **B. note**      **C. code**      **D. report**
2. \_\_\_\_\_ is an Internet Dictionary that includes one of the largest collections of text messaging, acronyms and smileys!  
**A. Signal**      **B. Netlingo**      **C. Symbol**      **D. Emoji**
3. \_\_\_\_\_ occurs when two people look at each other's eyes at the same time.  
**A. Eye contact**      **B. Conversation**      **C. Chatting**      **D. Talking**
4. \_\_\_\_\_ communications include emails, texts, memos, letters, documents, reports, newsletters, spreadsheets, etc.  
**A. Oral**      **B. Visual**      **C. Non-verbal**      **D. Written**
5. In the future, people will communicate brain-to-brain, using \_\_\_\_\_.

**A.** telepathy      **B.** blog      **C.** holography      **D.** messenger

6. A smile is the most frequent \_\_\_\_\_.

**A.** social media      **B.** verbal language **C.** facial expression **D.** spoken language

7. \_\_\_\_\_ are websites where users can freely type to communicate with one another in real time.

**A.** Message boards **B.** Chat rooms      **C.** F2F meetings      **D.** Video Conferences

8. It has been almost 30 years since the creation of \_\_\_\_\_, the Internet face emoticon.

**A.** painting      **B.** code      **C.** picture      **D.** smiley