

Making a doctor's appointment

Read the dialogue below. Fill in the missing words from the box below. After you have filled in the missing words, use the information in the dialogue to fill in the form. USE BLOCK LETTERS FOR THE FORM!

details, first name, 4305, appointment, June, spell, contact, expiry, address, Clinic, haven't,

Receptionist: Good morning, Good Health Medical _____, you're speaking to Martin, how can I help you?

Patient: Good morning, I'd like to make an _____ to see a doctor.

Rec: Certainly, have you been here before?

Patient: No, I _____.

Rec: Okay, I'll need to take some _____. What is your surname?

Patient: It's Whitmore

Rec: Can you _____ that for me?

Patient: W-H-I-T-M-O-R-E

Rec: Thank you. And your _____?

Patient: Patricia

Rec: Can you spell that please?

Patient: Yes, it's P A T R I C I A

Rec: And what is your _____?

Patient: It's 25 Barrie Street, Raceview.

Rec: And the area code?

Patient: It's _____

Rec: Can I have a _____ number?

Patient: Yes, it's 38130532

Rec: Thank you. Do you have a medicare card?

Patient: Yes I do.

Rec: What is the number?

Patient: It is 5426 34931 8

Rec: And your individual number?

Patient: Sorry, I don't understand.

Rec: Underneath your medicare number is your name and the names of anyone else on your card. There is a number in front of your name.

Patient: Oh, it's one.

Rec: And what is the _____ date?

Patient: It's valid up to _____ next year.

Rec: I've got two vacancies today. One at eleven, and another at three. Which one would you prefer?

Patient: Eleven o'clock please.

Rec: Okay, I've booked you in to see Dr Patel eleven.

Patient: Thank you.

Rec: My pleasure. Bye!

Use the information from the dialogue to fill in this form. USE BLOCK LETTERS.

Appointment form.

First Name

Surname:

Address:

Code:

Contact Number

Medicare Number:

Individual Number:

Valid to: /20**

Doctor's Name:

Time of appointment