I AM WRITING TO COMPLAIN... - EXERCISES

Dopasuj początki zdań (1- 13) do ich zakończenia (a-m):

1. My delivery is...	a) information about the problem?
2. The price is ...	b) late.
3. Can you...	c) regards.
4. I look forward to...	d) technician say?
5. I am writing to ...	e) for the problem you had.
6. Best ...	f) the delivery?
7. Did you try...	g) incorrect.
8. What did the...	h) we speak to the technician.
9. Can we get some more...	i) hearing from you soon.
10. We are sorry again...	j) restarting it?
11. Did the technician..	k) change the part, please?
12. We'll phone you after...	l) say sorry?
13. Where did you send...	m) complain about our order.

Uzupełnij zdania wyrażeniami z ramki:

packages **time** **item** **resend**
replacement **stop** **damaged**

1. When did the phone ..... working?
2. Could you tell us what ..... is suitable?
3. We can talk about a ..... when our technician checks your phone.
4. The package is .....
5. One ..... was missing.
6. Why were the ..... damaged?
7. Can you ..... the invoice, please?

LIVEWORKSHEETS

I AM WRITING TO COMPLAIN... - EXERCISES

Podaj angielskie odpowiedniki podanych słów, a następnie znajdź je w wykreślance poniżej

1. opóźniony _____
2. działać _____
3. dostawa _____
4. zamówienie _____
5. zepsuty _____
6. brakujący _____
7. paczka _____
8. wysłać _____
9. faktura _____
10. uszkodzony _____

D	E	L	D	D	Y	W	D	A	Z	W	O	R	K
W	A	F	N	Z	H	F	J	K	M	U	R	C	O
L	E	G	J	I	Y	S	K	Z	W	R	D	A	T
Y	A	I	A	K	D	D	E	L	I	V	E	R	Y
P	I	S	S	L	A	A	O	K	A	C	R	C	T
K	T	Y	F	E	N	M	M	I	L	R	F	J	F
F	U	N	B	I	P	A	C	K	A	G	E	Y	A
M	H	D	R	Y	U	G	Z	K	T	W	Z	Y	Z
I	N	V	O	I	C	E	R	K	E	U	W	G	N
S	M	Y	K	E	K	D	L	L	J	U	S	O	Y
S	P	S	E	N	D	G	I	U	Z	P	P	I	D
I	H	J	N	C	W	O	N	M	I	Y	J	A	G
N	O	U	T	J	C	U	G	E	I	Y	H	W	I
G	K	F	N	Y	W	Y	F	T	U	S	H	O	Y

LIVEWORKSHEETS