

1. Check your understanding: shop assistant or customer

Do this exercise while you listen. Circle *Shop assistant* or *Customer* for these sentences.

<i>Shop assistant</i>	Is it OK?	<i>Customer</i>
<i>Shop assistant</i>	And in purple?	<i>Customer</i>
<i>Shop assistant</i>	Would you like to pay with credit card or with cash?	<i>Customer</i>
<i>Shop assistant</i>	Can I help you?	<i>Customer</i>
<i>Shop assistant</i>	Yes, have you got this T-shirt in other colours?	<i>Customer</i>
<i>Shop assistant</i>	Can I try it on?	<i>Customer</i>
<i>Shop assistant</i>	What size do you want?	<i>Customer</i>

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2. Check your understanding: gap fill

Do this exercise while you listen.

1. What size T-shirt does the customer want? _____
2. Does the shop have a medium size purple T-shirt? _____
3. What colour T-shirt does the customer try on? _____
4. Does the customer buy the red T-shirt? _____
5. How much does it cost? _____
6. Does the customer pay by credit card or with cash? _____