

Tourism in Costa Rica Worksheet

Indications: Watch the video about Tourism in Costa Rica (you can watch it three times), and fill in the blanks with the correct information.

Tourism in Costa Rica

1. _____ is act and process of spending time away from home in pursuit of recreation, relaxation, and pleasure, while making use of the commercial provision of services.

2. To make a reservation, first, you have to _____, then _____, after that, you _____, and finally you have to _____.

3. If you are the receptionist, you have to _____ and _____ telephone calls. Greet, _____ customers and other visitors and _____ them to specific destinations.

4. Also, as a receptionist, you have to _____.

