

Medical Conversations Worksheet #2R



Part A: Select if each word or group of words is a POLITE PHRASE, OPENING, or CLOSING.

- | | | |
|--------------------|---------------|---------------|
| 1. Excuse me | Closing | Opening |
| 2. Please | Closing | Polite Phrase |
| 3. Good Afternoon | Opening | Polite Phrase |
| 4. Goodbye | Closing | Opening |
| 5. Thank you | Opening | Polite Phrase |
| 6. Sorry | Polite Phrase | Opening |
| 7. Have a nice day | Closing | Opening |

Part B: Select what the Patient would say to check they are understanding.

1. Technician: What is your DOB?
Patient: _____
2. Nurse: How long have you been fasting?
Patient: _____
3. Technician: Are you claustrophobic?
Patient: _____

Part C: Fill in the blanks with the best words.

Patient: _____, is this the blood laboratory?

Nurse: Yes, may I see your requisition form?

Patient: I'm sorry, I don't _____ – could you please _____ that.

Nurse: Of course – can I see the form the _____ gave you?

Patient: Yes – here it is.

Nurse: What is your DOB?

Patient: My _____ is June 10, 1995.

Nurse: How long have you been _____?

Patient: Do you mean, how long have I not been _____ or _____?

Nurse: Yes.

Patient: Since 10:00pm last night. How long will I have to _____?

Nurse: Just a few minutes – I have to finish with another patient first.

Patient: Okay, _____.