

1. Complete the following text about travelling and the environment.

Should we stop flying on holiday?

Some words are missing. Use the words in brackets to form a new word for each gap!

One of the problems with comparing the _____ (CONTRIBUTE) of different forms of transport is that they all take different routes. We looked at a hypothetical journey from London to Naples in Italy and calculated the carbon _____ (EMIT) released into the atmosphere by making the journey by air, land and sea.

We also considered some more _____ (USUAL) options. Would travelling by horse actually be carbon neutral, for example? A horse emits about 18 kg of methane a year. This is equivalent to 378 carbon units because methane is 21 times more _____ (POWER) a greenhouse gas than carbon dioxide.

We can calculate the total contribution by _____ (WORK) out the number of days it would take to make this journey and _____ (MULTIPLY) this by the methane emitted each day.

Going on holiday by horse may appeal to cowboys, but our trip to Italy would take two months each way. _____ (SURPRISE), the car is the next best _____ (CHOOSE), assuming there are three people _____ (SHARE) it. But for a single trip the train would be the _____ (GREEN) option.

2. Listen the audio track (also attached) and do ex 2 and 3.

2.1 Listen to an account of an incident in a holiday village. What had happened to make people stop and look?

2.2 Write the correct past tenses in the sentences. Listen again and check.

- 1 I _____ (walk) along the main street of the village ... when I _____ (see) a group of people.
- 2 I _____ (meet) my friend at the beach ... but I _____ (stop) to find out what _____ (go) on.
- 3 Apparently, some workmen _____ (dig) to get at a damaged pipe but _____ (finish) work for the day and _____ (go) home.
- 4 It seemed that a curious dog _____ (fall) into the hole!
- 5 Someone _____ (call) the fire brigade, who _____ (come) along with a ladder.

4 Read the customer complaint to a tourist office. How does the customer feel? Why? Choose the correct verb form.

Customer: I'm phoning to make a complaint about the summer holiday I ¹ve booked / booked with you to Majorca last July. You see, this is what ²has happened / happened. I ³d arrived / was arriving late at the hotel, I ⁴am / had been travelling for hours and I ⁵used to be / was very tired. I ⁶d given / gave the taxi driver the directions to the hotel from your website but it seems they were wrong and we ⁷got / have got totally lost. I was furious by the time we ⁸had been arriving / arrived at the hotel. Then there was no hot food available, only a stale sandwich. I ⁹m not used / didn't use to being treated in this way and I'm very disappointed. What's more, the following day, I ¹⁰got / have got badly sunburnt while I ¹¹had sat / was sitting by your pool and no one ¹²managed / has managed to find any cream I could put on afterwards. I demand my money back!!