

QUESTIONS 16–20

Complete this conversation at a garage.

What does the woman say to the car mechanic?

For questions 16–20, mark the correct letter A–H on the answer sheet.

EXAMPLE	ANSWER
Mechanic: Good morning, Madam. What's the problem?	
Woman: 0	B

Mechanic: What do you mean?

Woman: 16

Mechanic: I see. We can probably repair that easily. Can you leave the car now?

Woman: 17

Mechanic: I'm sorry. We're completely full on Saturday.

Woman: 18

Mechanic: Yes, all right. Could you come in the morning?

Woman: 19

Mechanic: OK.

Woman: 20

Mechanic: I'm not sure, but probably about £30.

Woman: That's fine. I'll see you on Monday.

A I'd prefer the afternoon.

B I'm not sure. The brakes aren't working very well.

C Oh! One other thing, how much will it cost?

D The engine is hard to start in the morning.

E I work on Mondays.

F I'm afraid I need it today. How about the weekend?

G When I brake, the car goes to the left.

H Oh. Could you do it on Monday?