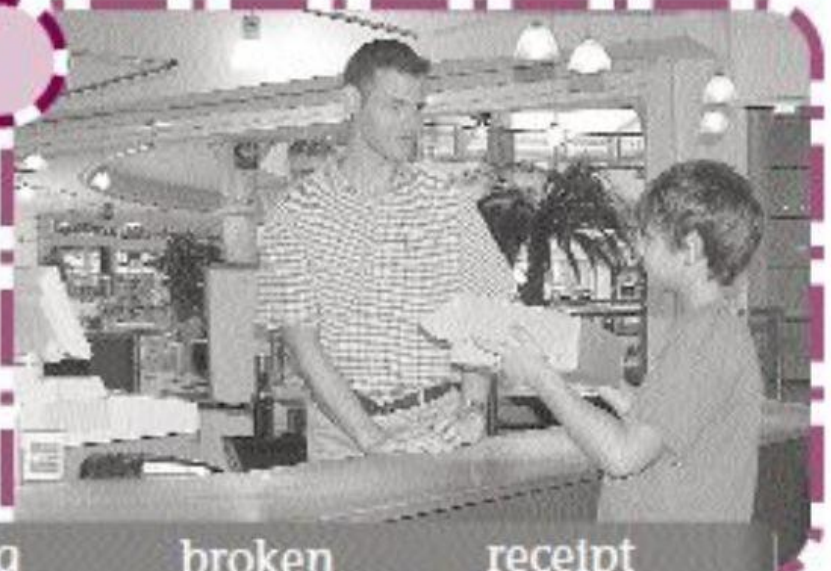


## 2 In the shop.

Read the dialogue and write the missing words from the box. Then listen and check your answers.



money

missing

broken

receipt

address

forgot

bought

*Shop assistant:* Can I help you?

*Arthur:* Yes, I \_\_\_\_\_ an Easy Sailor from your shop last week, and I can't use it.

*Shop assistant:* What's the problem with it?

*Arthur:* Well, some of the pieces were \_\_\_\_\_.

*Shop assistant:* Maybe you broke it when you opened it.

*Arthur:* I was very careful, and anyway, some things were \_\_\_\_\_. Here look.

*Shop assistant:* Are you sure you bought it here? Have you got the \_\_\_\_\_?

*Arthur:* Oh no, I \_\_\_\_\_ it. I left it at home.

*Shop assistant:* Well there's nothing I can do without a receipt.

*Arthur:* But I want my \_\_\_\_\_ back.

*Shop assistant:* Well, you have to write to the manager at the head office.

*Arthur:* Can I have the \_\_\_\_\_ please?

*Shop assistant:* Sure, here it is.

*Arthur:* Thanks

*Shop assistant:* No problem.