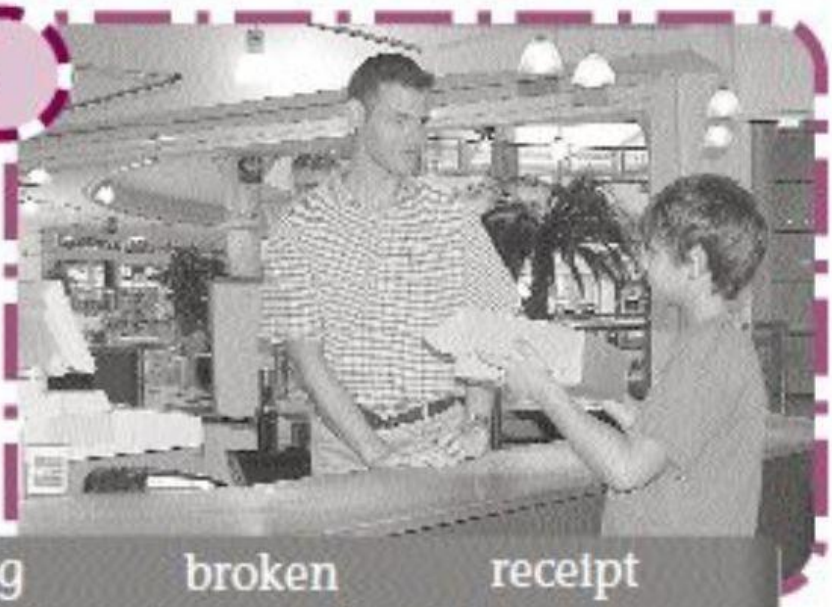
2 In the shop.

Read the dialogue and write the missing words from the box. Then listen and check your answers.



money missing broken receipt
address forgot bought

Shop assistant: Can I help you?
Arthur: Yes, I _____ an Easy Sailor from your shop last week, and I can't use it.
Shop assistant: What's the problem with it?
Arthur: Well, some of the pieces were _____ .
Shop assistant: Maybe you broke it when you opened it.
Arthur: I was very careful, and anyway, some things were _____ . Here look.
Shop assistant: Are you sure you bought it here? Have you got the _____ ?
Arthur: Oh no, I _____ it. I left it at home.
Shop assistant: Well there's nothing I can do without a receipt.
Arthur: But I want my _____ back.
Shop assistant: Well, you have to write to the manager at the head office.
Arthur: Can I have the _____ please?
Shop assistant: Sure, here it is.
Arthur: Thanks
Shop assistant: No problem.

LIVEWORKSHEETS