

### Health care professionals

Match the phrases (1–15) with the correct situation (a–d).

- a When trying to make your ideas clearer.
- b When asking for someone to repeat something.
- c When asking for clarification.
- d When you realise you have made a mistake.

1 I'm afraid I didn't catch your last remark. \_\_\_\_\_

**b** \_\_\_\_\_

2 Let me rephrase that ... \_\_\_\_\_

\_\_\_\_\_

3 Do you mean ...? \_\_\_\_\_

\_\_\_\_\_

4 Could you repeat the question please? \_\_\_\_\_

\_\_\_\_\_

5 I'm not sure what you mean by that. \_\_\_\_\_

\_\_\_\_\_

6 Perhaps I could make that clearer by saying ... \_\_\_\_\_

\_\_\_\_\_

7 Would you mind repeating that? \_\_\_\_\_

\_\_\_\_\_

8 What I meant to say was ... \_\_\_\_\_

\_\_\_\_\_

9 When you say XXX, do you mean ...? \_\_\_\_\_

\_\_\_\_\_

10 Sorry, what was that? \_\_\_\_\_

\_\_\_\_\_

11 Could you explain what you mean by ...? \_\_\_\_\_

\_\_\_\_\_

12 I'm sorry, can I say that again? \_\_\_\_\_

\_\_\_\_\_

13 What I mean is ... \_\_\_\_\_

\_\_\_\_\_

14 What I'm trying to say is ... \_\_\_\_\_

\_\_\_\_\_

15 I'm sorry? \_\_\_\_\_

\_\_\_\_\_